Endeavor Health

2024

Community Health Needs Assessment

NorthShore Hospitals: Evanston, Glenbrook, Highland Park and Skokie Hospitals

Endeavor Health NorthShore Hospitals
2024 Community Health Needs Assessment

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Overview: Community Health Needs Assessment

In 2024, Endeavor Health NorthShore conducted a comprehensive Community Health Needs Assessment (CHNA) to identify and prioritize key health issues of the surrounding communities. Endeavor Health conducted this CHNA as part of a simultaneous, system-wide approach to our four CHNAs across the Endeavor Health service area. The insights gained through this assessment will guide the development of an implementation strategy to address priority concerns from 2025-2027.

About Endeavor Health

Endeavor Health℠ is a Chicagoland-based integrated health system driven by our mission to help everyone in our communities be their best. As Illinois' third-largest health system and third-largest medical group, we proudly serve an area of more than 4.2 million residents across seven northeast Illinois counties. Our more than 27,600 team members, including more than 1,700 employed physicians, are the heart of our organization, delivering seamless access to personalized, pioneering, world-class patient care across more than 300 ambulatory locations and nine hospitals, including eight Magnet-recognized acute care hospitals – Edward (Naperville), Elmhurst, Evanston, Glenbrook (Glenview), Highland Park, Northwest Community (Arlington Heights), Skokie and NorthShore (Chicago) and Linden Oaks Behavioral Health Hospital (Naperville).

The Endeavor Health service area is composed of 171 ZIP codes across nearly 75 miles, with a total population of nearly 4.2 million.
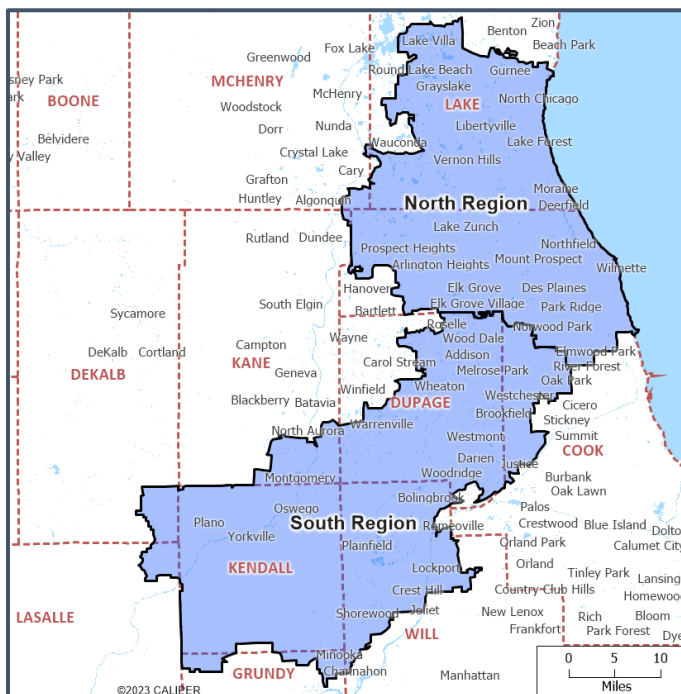
About Endeavor Health NorthShore Hospitals

Endeavor Health NorthShore Hospitals, now representing Endeavor Health Evanston, Glenbrook, Highland Park and Skokie Hospitals, is an integrated healthcare delivery system headquartered in Evanston, Illinois. NorthShore Hospitals is a Magnet recognized organization, the first in Illinois designated as a system to receive this prestigious honor that demonstrates nursing excellence. The system has a strong history of earning A's in the Leapfrog Hospital Safety Grades, recognizing the continuous commitment to patient safety. Northshore Hospitals also includes the NorthShore Hospitals Foundation, part of Endeavor Health, and is the primary teaching affiliate for the University of Chicago Pritzker School of Medicine.

Endeavor Health Evanston Hospital opened in 1891 and is a comprehensive acute-care facility offering a variety of surgical specialties. The principal home to the NorthShore Kellogg Cancer Center and the Mark R. Neaman Center for Personalized Medicine, Evanston Hospital is also the regional center for high-risk obstetrics. The Infant Special Care Unit and the Women's Hospital offer the latest technology and a highly trained staff. The hospital is a premier Level I Trauma Center in the northern suburbs with a recently renovated and expanded Emergency Department and a Comprehensive Stroke Center as certified by the Joint Commission.

Endeavor Health Glenbrook Hospital opened in 1977 and is a comprehensive medical center providing advanced diagnostic and therapeutic interventions, as well as superior medical and surgical care for all specialties. The Endeavor Health Cardiovascular Institute at

Glenbrook Hospital, which opened in May 2024, serves as a regional destination for advanced cardiovascular care from diagnosis to rehabilitation. It houses six new cardiovascular-dedicated operating rooms and nine new cardiology labs. Glenbrook Hospital is a Joint Commission-certified Comprehensive Stroke Center and is also home to a state-of-the-art LASIK suite within their Eye and Vision Center.

Endeavor Health Highland Park Hospital has provided high-quality healthcare and a wide range of clinical programs for the residents of Lake County and beyond since 1918. The hospital is the site of the first open-heart surgery in Lake County and is home to a dedicated Labor, Delivery and Post-Partum Unit. The hospital is a Joint Commission-certified Primary Stroke Center, providing an acute stroke team 24/7 for rapid diagnosis and treatment, and its Emergency Department also is the region's "pod" hospital for disaster-response activities across Lake County.

Endeavor Health Skokie Hospital opened in 1963, and is home to Illinois' only specialty hospital dedicated to orthopedic and spine care, performing more orthopedic surgeries than any other hospital in Illinois. The Endeavor Health Orthopedic & Spine Institute provides advanced care and is designed for both outpatient and inpatient procedures, including joint replacement, fracture care and complex spine surgeries. Skokie Hospital offers emergency and outpatient services to meet the needs of the local community, providing patients access to a vast network of outpatient clinical resources, from multispecialty physician offices to cardiac imaging, radiology and gastrointestinal services, and an Emergency Department.

Our Service Area

The NorthShore service area is composed of 58 ZIP codes, with a total population of 1.7 million and includes 58 ZIP codes within Lake and Cook Counties in Illinois.

- **Lake County:** Fort Sheridan, Grayslake, Gurnee, Highland Park, Highwood, Lake Bluff, Lake Forest, Libertyville, Lincolnshire, Long Grove, Mundelein, North Chicago, Round Lake, Vernon Hills, Waukegan, Zion
- **Cook County – North Suburbs:** Arlington Heights, Buffalo Grove, Des Plaines, Evanston, Glencoe, Glenview, Golf, Kenilworth, Morton Grove, Mount Prospect, Niles, Northbrook/Techny, Prospect Heights, Skokie, Wheeling, Wilmette, Winnetka
- **Cook County – Chicago North Side Communities:** Edgewater, Forest Glen, Irving Park, North Park, Norwood Park, Ravenswood, Rogers Park, Uptown, Lincolnwood, West Ridge

This community definition was determined because most of NorthShore's patients originate from these areas.

NorthShore Legacy Service Area						
60004	60031	60053	60073	60090	60625	60712
60005	60035	60056	60076	60091	60626	60714
60015	60037	60060	60077	60093	60631	60656
60016	60040	60061	60082	60096	60640	60068
60022	60043	60062	60083	60099	60641	
60025	60044	60064	60085	60201	60645	
60026	60045	60065	60087	60202	60646	
60029	60047	60069	60088	60203	60659	
60030	60048	60070	60089	60208	60660	
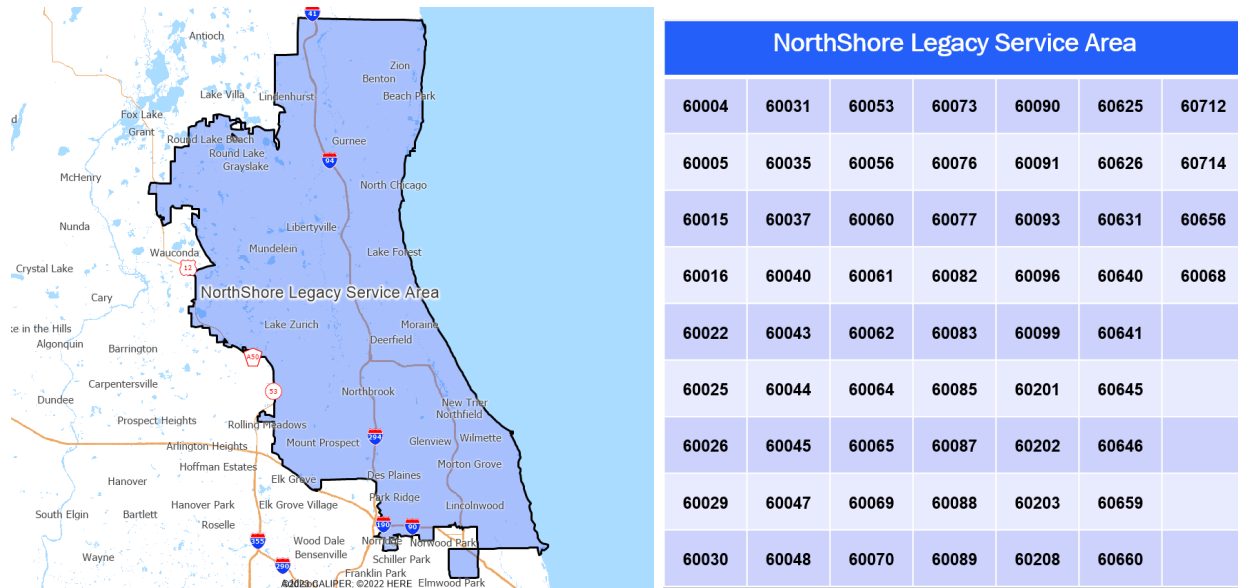
Source: Claritas Data from Environics Analytics ENVISION Tool

Service Area Demographics

Population by Age Group

The NorthShore service area population is projected to decrease slightly over the next five years.

The highest utilizers of health care services are patients 65 and over, and this age group is expected to grow 11.2% over the next five years. The number of residents in all other age groups is expected to decrease 2% to 6%.

Age Group	2024 Population	% of Total	2029 Population	% of Total	% Change
0-17	345,384	20.3%	325,954	19.2%	-5.6%
18-44	600,964	35.3%	588,719	34.7%	-2.0%
45-64	441,097	25.9%	433,140	25.5%	-1.8%
65 and over	315,369	18.5%	350,600	20.6%	11.2%
Total NS Legacy Service Area	1,702,814	100.0%	1,698,413	100.0%	-0.3%

Source: Claritas Data from Environics Analytics ENVISION Tool

Population by Gender

The female population in the NorthShore service area is slightly higher than the male population and is projected to decline slightly along with the male population over the next five years.

Gender	2024 Population	% of Total	2029 Population	% of Total	% Change
Female	864,049	50.7%	862,269	50.8%	-0.2%
Male	838,765	49.3%	836,144	49.2%	-0.3%
Total NS Legacy Service Area	1,702,814	100.0%	1,698,413	100.0%	-0.3%

Source: Claritas Data from Environics Analytics ENVISION Tool

Population by Ethnicity/Race

The NorthShore service area is primarily Non-Hispanic/Latino White (54%) but also has a substantial Hispanic/Latino population (22%). The Hispanic/Latino population is projected to grow nearly 9% over the next five years, while Non-Hispanic/Latinos will decrease 3% driven by Non-Hispanic/Latino White.

Ethnicity/Race	2024 Population	% of Total	2029 Population	% of Total	% Change
Hispanic/Latino	373,311	21.9%	407,279	24.0%	9.1%
White Alone	58,577	3.4%	63,365	3.7%	8.2%
Black/African American Alone	4,479	0.3%	4,926	0.3%	10.0%
American Indian/Alaskan Native Alone	13,848	0.8%	15,162	0.9%	9.5%
Asian Alone	1,806	0.1%	1,948	0.1%	7.9%
Native Hawaiian/Pacific Islander Alone	263	0.0%	285	0.0%	8.4%
Some Other Race Alone	176,381	10.4%	192,554	11.3%	9.2%
Two or More Races	117,957	6.9%	129,039	7.6%	9.4%
Non-Hispanic/Latino	1,329,503	78.1%	1,291,134	76.0%	-2.9%
White Alone	919,235	54.0%	869,304	51.2%	-5.4%
Black/African American Alone	118,940	7.0%	121,632	7.2%	2.3%
American Indian/Alaskan Native Alone	2,009	0.1%	2,009	0.1%	0.0%
Asian Alone	223,048	13.1%	228,002	13.4%	2.2%
Native Hawaiian/Pacific Islander Alone	502	0.0%	496	0.0%	-1.2%
Some Other Race Alone	8,315	0.5%	8,020	0.5%	-3.5%
Two or More Races	57,454	3.4%	61,671	3.6%	7.3%
Total NS Legacy Service Area	1,702,814	100.0%	1,698,413	100.0%	-0.3%

Source: Claritas Data from Environics Analytics ENVISION Tool

25+ Population by Education Level

There is a small growth projected in nearly all education levels within the service area over the next five years.

Education Level (Age 25+)	2024 Population	% of Total	2029 Population	% of Total	% Change
Less than High School	13,293	3.2%	13,525	3.2%	1.7%
Some High School	11,236	2.7%	11,462	2.7%	2.0%
High School Graduate	63,914	15.4%	65,002	15.5%	1.7%
Some College/Assoc. Degree	86,290	20.8%	87,594	20.9%	1.5%
Bachelor's Degree	136,696	33.0%	138,091	32.9%	1.0%
Greater than Bachelor's Degree	103,157	24.9%	104,214	24.8%	1.0%
Total NS Legacy Service Area	414,586	100.0%	419,888	100.0%	1.3%

Source: Claritas Data from Environics Analytics ENVISION Tool

Unemployment

The unemployment rate in the NorthShore service area is about 1% less than Illinois and about the same as the Endeavor Health service area. Unemployment rates are projected to grow about 1% by 2027 in the NorthShore service area, Endeavor Health service area and Illinois.

Service Area	2022 Unemployment Rate	2027 Unemployment Rate	% Change
NS Legacy Service Area	3.5%	4.6%	1.1%
Endeavor Health Service Area	3.7%	4.6%	0.9%
Illinois	4.8%	5.9%	1.1%

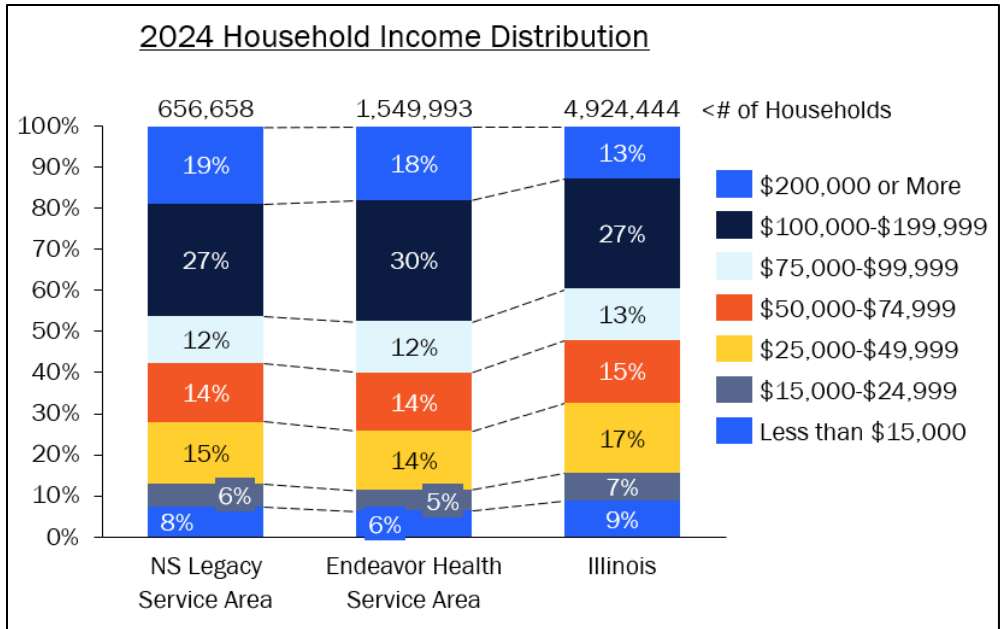Source: Claritas Data from Environics Analytics ENVISION Tool

Households by Income Level

The number of households in upper income brackets ($100,000+ annual income) is projected to increase while all lower income brackets are projected to decrease. The average household income in the NorthShore service area is $135,679 while the median household income is $91,082.

Household Income	2024 Households	% of Total	2029 Households	% of Total	% Change
Less than $15,000	49,218	7.5%	46,047	7.0%	-6.4%
$15,000 - $24,999	36,696	5.6%	33,980	5.1%	-7.4%
$25,000 - $49,999	98,864	15.0%	92,229	14.0%	-6.7%
$50,000 - $74,999	92,640	14.1%	88,739	13.4%	-4.2%
$75,000 - $99,999	77,212	11.7%	75,412	11.4%	-2.3%
$100,000 - $199,999	179,571	27.3%	183,931	27.9%	2.4%
$200,000 or more	123,114	18.7%	139,688	21.2%	13.5%
Total NS Legacy Service Area	657,315	100.0%	660,026	100.0%	0.4%

Source: Claritas Data from Environics Analytics ENVISION Tool

The chart below summarizes household income distribution of the NorthShore service area, Endeavor Health service area and Illinois. Household income levels in the NorthShore area are around the same as Illinois for households making $100,000 or more but are projected to increase and exceed Illinois over the next five years.

2024 Household Income Distribution

Source: Claritas Data from Environics Analytics ENVISION Tool

Poverty – Population 200% Below Poverty Level

Residents within the NorthShore service area living below 200% of the poverty level are greater than the Endeavor Health service area but lower than Illinois overall. Additionally, some ZIP codes in NorthShore's service area are as high as 50.2% of residents living below 200% of the poverty level.

	NS Service Area	Endeavor Health Service Area	Illinois
% of Residents Below 200% of Poverty Level	22.3%	20.5%	26.2%

Source: American Community Survey 2017-2021
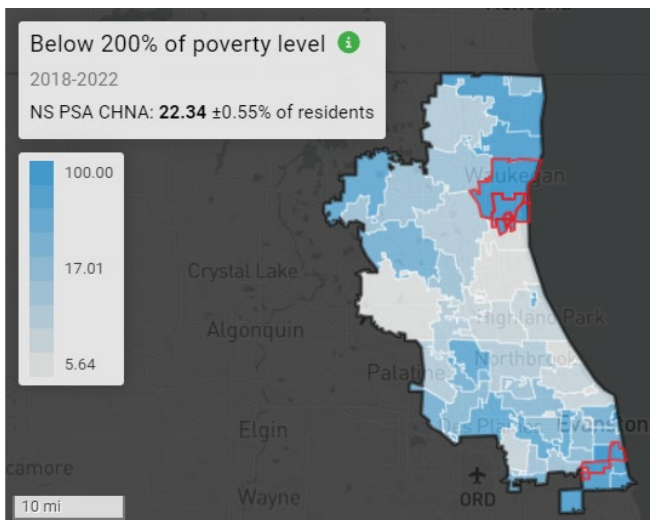
NS ZIP Codes with Largest Percentage of Residents Below 200% Poverty Line		
ZIP Code	City/Town	% of Residents Below 200% of Poverty Level
60064	North Chicago, IL	50.2%
60088	North Chicago, IL	45.0%
60659	Chicago, IL	41.9%
60085	Waukegan, IL	41.1%
60626	Chicago, IL	38.1%

Insurance Status – Population Insurance Rates by Payor Type

The percentage of uninsured residents in the NorthShore service area is higher than both the Endeavor Health service area and the Illinois average, with some areas as high as 17.9%, an indicator of the disparities that exist within the communities we serve. The top 20 ZIP codes are below – see appendix for all ZIP codes.

ZIP Code	City	Uninsured	Direct Purchase Health Insurance	Employment-Based Insurance	Medicare	Medicaid	Tricare/Military Insurance
60064	North Chicago, IL	17.9%	10.9%	35.6%	11.8%	36.4%	2.3%
60085	Waukegan, IL	17.0%	9.2%	45.0%	13.1%	29.7%	0.9%
60070	Prospect Heights, IL	15.6%	18.7%	45.6%	17.2%	17.5%	0.2%
60625	Chicago, IL	15.2%	10.0%	54.2%	10.0%	19.6%	0.3%
60641	Chicago, IL	14.6%	9.6%	52.7%	12.0%	21.7%	0.3%
60090	Wheeling, IL	14.5%	15.8%	49.0%	16.9%	18.1%	0.7%
60659	Chicago, IL	14.1%	8.6%	40.8%	14.1%	35.4%	0.1%
60040	Highwood, IL	13.8%	21.5%	47.7%	15.9%	15.5%	1.5%
60645	Chicago, IL	13.8%	11.1%	46.0%	14.5%	29.2%	0.4%
60626	Chicago, IL	13.5%	10.8%	53.5%	11.9%	20.8%	0.7%
60087	Waukegan, IL	13.4%	10.7%	54.0%	13.2%	24.4%	1.1%
60016	Des Plaines, IL	11.2%	11.8%	54.9%	19.7%	17.3%	0.5%
60073	Round Lake, IL	10.4%	10.2%	59.0%	9.2%	21.9%	1.5%
60656	Chicago, IL	10.4%	13.6%	59.2%	17.3%	14.3%	1.6%
60099	Zion, IL	9.9%	11.8%	53.8%	14.8%	25.8%	3.6%
60660	Chicago, IL	9.9%	13.0%	58.6%	14.8%	17.1%	0.5%
60056	Mount Prospect, IL	9.6%	15.3%	60.2%	17.9%	12.9%	0.3%
60060	Mundelein, IL	9.0%	12.9%	62.3%	15.8%	11.7%	1.1%
60714	Niles, IL	8.9%	19.6%	51.8%	24.1%	15.9%	0.5%
60640	Chicago, IL	8.4%	12.9%	57.6%	13.5%	20.8%	0.5%

Uninsured Rates	
NS Service Area	8.2%
Endeavor Health Service Area	7.5%
Illinois	6.6%

Source: American Community Survey 2017-2021

Medicaid Rates	
NS Service Area	15.1%
Endeavor Health Service Area	14.5%
Illinois	20.2%

Source: American Community Survey 2017-2021

Language – Population with Limited English Proficiency

The percentage of residents with limited English proficiency in the NorthShore service area is higher than both the Endeavor Health service area and the Illinois average, with some areas as high as 14.2%, an indicator of the disparities that exist within the communities we serve.

ZIP Code	City	% of Residents with Limited English Proficiency
60070	Prospect Heights, IL	14.2%
60090	Wheeling, IL	13.3%
60064	North Chicago, IL	12.3%
60085	Waukegan, IL	12.1%
60714	Niles, IL	11.8%
60641	Chicago, IL	11.8%
60659	Chicago, IL	11.0%
60625	Chicago, IL	10.9%
60016	Des Plaines, IL	9.4%
60645	Chicago, IL	9.1%
60656	Chicago, IL	8.6%
60040	Highwood, IL	8.4%
60087	Waukegan, IL	8.2%
60077	Skokie, IL	8.1%
60073	Round Lake, IL	7.6%
60060	Mundelein, IL	7.2%
60056	Mount Prospect, IL	7.1%
60053	Morton Grove, IL	6.9%
60005	Arlington Heights, IL	6.8%
60099	Zion, IL	6.3%

% of Residents with Limited English Proficiency	
NS Service Area	6.1%
Endeavor Health Service Area	5.6%
Illinois	3.9%

Source: American Community Survey 2017-2021

Top 5 Languages at NorthShore
Spanish
Russian
Korean
Arabic
Polish

Source: LanguageLine 2023 utilization, top languages requested for interpretation at NorthShore Hospitals

Existing Healthcare Facilities and Resources

NorthShore and the broader Endeavor Health system recognizes that there are other existing healthcare facilities and resources within the community that are available to respond to the health needs of residents. These organizations include the following, which is not a comprehensive list:

- **Acute-Care Hospitals/Emergency Departments**

  o Advocate Condell Medical Center
  o Ascension Saint Francis
  o Advocate Lutheran General Hospital
  o Advocate Good Shepherd Hospital
  o City of Hope Cancer Center Chicago
  o Northwest Community Hospital
  o Northwestern Lake Forest Hospital
  o Presence Holy Family Medical Center
  o Vista Medical Centers (East and Lindenhurst)

- **Health Departments**
  o Chicago Department of Public Health
  o Cook County Department of Public Health
  o Evanston Health Department
  o Village of Skokie Health Department
  o Lake County Health Department

- **Federally Qualified Health Centers and Other Safety Net Providers**
  o Asian Human Services Family Health Center
  o Access Rogers Park Family Health Center
  o Erie Evanston/Skokie Health Center
  o Erie Family Health Center Waukegan
  o Fenix Health Center
  o Howard Brown Health

- o Lake County Community Health Centers (Highland Park, Libertyville, North Chicago, Round Lake, Waukegan, Zion)
  - o Tapestry 360 Health Skokie

- **Immediate/Urgent Care Centers**
  - o Advocate Clinic at Walgreens
  - o Advocate Medical Group Immediate Care
  - o Alliance Immediate and Primary Care
  - o Metro Urgent Care
  - o Midwest Express Clinic
  - o Northwestern Medicine Immediate Care
  - o Physicians Immediate Care
  - o Rosalind Franklin University Health Clinic

- **Behavioral Health Services/Facilities**
  - o Access Rogers Park Family Health Center
  - o Advocate Behavioral Health Services
  - o Community Counseling Centers of Chicago (C4)
  - o Compass Health
  - o Howard Brown Health Counseling Center
  - o Lake County Community Health Centers (Libertyville and Waukegan)
  - o Lake Shore Hospital
  - o Lutheran Social Services of Illinois
  - o Nicasa (Round Lake and Waukegan)
  - o Rincon Family Services
  - o Rockwell Behavioral Health
  - o Rosalind Franklin University Health Clinics (North Chicago and Vernon Hills)
  - o The Josselyn Center
  - o The Kedzie Center
  - o Thresholds
  - o Trilogy Behavioral Healthcare
  - o Turning Point Behavioral Health Center

CHNA Goals and Objectives

The 2024 CHNA serves as a tool toward reaching three basic goals:
- **To improve residents' health status, increase their life spans and elevate their overall quality of life.** A healthy community is not only one where its residents suffer little from physical and mental illness, but also one where its residents enjoy a high quality of life.

- **To reduce the health disparities among residents.** By gathering demographic information along with health status and behavior data, it will be possible to identify population segments that are most at-risk for various diseases and injuries. Intervention plans aimed at prioritizing these individuals may then be developed to address some of the socio-economic factors which have historically had a negative

impact on residents' health.

- **To increase accessibility to preventive services for all community residents.** More accessible preventive services will prove beneficial in accomplishing the first goal (improving health status, increasing life spans, and elevating the quality of life), as well as lowering the costs associated with caring for late-stage diseases resulting from a lack of preventive care.

CHNA Data Collection Methodology and Insights

Primary and secondary data from a variety of sources were used for robust data analysis and to identify community health needs within the NorthShore service area.

Primary data for the CHNA was collected through three methods:
- Community health surveys
- Key informant surveys
- Focus groups with under-resourced populations

Secondary data for the CHNA included:
- Demographic information
- Public health data

Primary Data Collection
Community Health Survey
NorthShore developed a comprehensive online community health survey to accept input from people who represent the broad interests of the community served by the hospital. The survey, available in English and Spanish, asked participants to share their beliefs and perceptions about access to care, behavioral health, chronic disease/health issues, modifiable risk factors/behaviors and other concerns. It also asked the participants to rank their top health concern for the community. Community members who live in the hospital's service area were invited to participate in the online survey through social media, a community leader newsletter, and various emails to NorthShore donors, volunteers, employees and patients. The survey link, located on Endeavor Health's website (endeavorhealth.org/survey), was open March 25 – April 8, 2024 and 4,981 people in NorthShore's service area responded. The tables below summarize survey respondent demographics and key insights. To view the full survey, please see appendix.

DEMOGRAPHICS – COMMUNITY HEALTH SURVEY	
Age	Percent
18-24	0.6%
25-34	3.3%
35-44	7.0%
45-54	9.6%

55-64	18.2%
65-74	32.7%
75+	24.2%
Prefer not to answer	4.4%
Gender	**Percent**
Female	63.5%
Male	32.4%
Prefer not to answer	2.8%
Another gender identity	0.7%
Non-binary	0.3%
Transgender	0.2%
Gender fluid	0.1%
Race/Ethnicity	**Percent**
White	79.2%
Asian	5.2%
Latino(a)/Hispanic	3.2%
African American/Black	2.5%
Middle Eastern/Arab American or Persian	0.4%
American Indian or Alaskan Native	0.1%
Pacific Islander or Hawaiian Native	0.1%
Prefer not to answer	6.3%
Two or more races/ethnicities	1.5%
Another race or ethnicity	1.4%
Education	**Percent**
Master's or Doctorate degree	42.8%
Bachelor's degree	31.9%
Some college, no degree	11.6%
High school graduate (includes equivalency)	4.2%
Associate's degree	4.9%
Prefer not to answer	2.2%
Other	1.1%
Vocational/trade school certificate	0.9%
Less than high school graduation	0.4%
Household Income	**Percent**
Less than $10,000	0.9%
$10,000 to $19,999	1.7%
$20,000 to $39,999	5.1%
$40,000 to $59,999	8.0%
$60,000 to $79,999	8.3%
$80,000 to $99,999	9.0%
$100,000 to $199,999	21.9%
Over $200,000	13.4%

Prefer not to answer	31.8%
Current Health Insurance Status	**Percent**
Private/commercial insurance	38.8%
Medicare	42.9%
Health insurance purchased from the ACA Marketplace	2.4%
Medicare and Medicaid (DUAL)	2.8%
Medicaid	1.8%
Uninsured	0.4%
Government/VA	0.4%
Other	7.5%
Prefer not to answer	3.0%
Dental Insurance	**Percent**
Yes	61.2%
No	37.2%
Prefer not to answer	1.7%
Sexual Orientation	**Percent**
Straight/Heterosexual	89.9%
Gay or lesbian	2.3%
Prefer not to answer	4.8%
Bisexual	1.4%
Another sexual orientation	0.6%
Asexual	0.6%
Pansexual	0.3%
Household includes individual with a physical, mental or intellectual disability	**Percent**
Yes	20.3%
No	74.5%
Prefer not to answer	5.2%

Key Insights – Community Health Survey

Top 12 Areas of Concern Ranked by Community Survey Participants	Area of Focus	Percent Ranking as a Major or Moderate Concern
Heart Disease	Chronic Diseases/Other Health Issues	85%
Cancer	Chronic Diseases/Other Health Issues	84%
Diabetes	Chronic Diseases/Other Health Issues	84%
Physical Activity	Modifiable Risk Behaviors	84%

Dementia/Alzheimer's	Chronic Diseases/Other Health Issues	83%
Mental Health	Behavioral Health	81%
Suicide	Behavioral Health	81%
Obesity	Chronic Diseases/Other Health Issues	77%
Community Violence	Social Determinants of Health/Other Concerns	76%
Older Adults/Aging in Place	Social Determinants of Health/Other Concerns	76%
Nutrition	Modifiable Risk Behaviors	70%
Homelessness/Affordable Safe Housing	Social Determinants of Health/Other Concerns	70%

Key Informant Survey

An additional online survey was implemented as part of the CHNA process specifically to solicit input from key informants. Key informants are defined as individuals who are considered experts in public health. Potential participants were chosen because of their ability to identify primary concerns of the community, including the medically underserved, low-income and minority populations served by the hospital.

On March 4, 2024, the NorthShore hospital presidents sent an email to the key informants to explain the purpose of the survey and invite them to participate. A direct link to the survey, which remained open until March 18, 2024, was also included. A reminder email was sent on March 14, 2024 to encourage participation. The key informants were asked the same questions as the community, focused on access to care, behavioral health, chronic disease/health issues, modifiable risk factors/behaviors and Social Determinants of Health and other concerns. It also asked them to rank their "top health concern" for the community. A total of 104 surveys were completed at NorthShore's invitation. The Key Informant Survey was modeled off of the Community Survey (located in appendix), with minimal variations.

Key Informant Survey		
Key Informant Type	Organizations Invited to Participate	Number Invited
Faith Based Leaders	Second Baptist Church, NorthShore Pastoral Care	2
Public Health Experts	Evanston Department of Health & Human Services, Lake County Health Department, Skokie Health Department	3
Physicians	NorthShore Emergency Medicine, NorthShore Immediate Care Centers	2
Other Health Providers	NorthShore, Erie Evanston/Skokie Health Center, Rosalind Franklin University, Fenix Health Center, The Josselyn Center, Heartland Health Centers, Turning Point Behavioral Health Center, Family Service Center, Family Services of Glencoe	11
Community/ Business Leader/Elected Officials	State Senator and Representatives, Local City/Village Leaders, Northwestern University, New Trier Township High School, Evanston Chamber of Commerce, NorthShore Market, The Aux, Terry Performance Group, Evanston Community Foundation, Glenbrook South High School, School District 34, School District 31, Glenview Park District, Glenview Police Department, Northbrook Police Department, North Shore School District 113, School District 113, Highland Park Community Foundation, Highland Park Library, Highwood Library and Community Center, Moraine Township, Niles Township, Northfield Township, Skokie Library, Niles Township High School, Skokie Fire Department, Oakton Community	70

	College, University Center of Lake County, School District 69, Skokie Community Foundation	
Health Administrator or Other Health Professional	NorthShore, Erie Family Health, American Academy of Dermatology	20
Social Service Agencies	Evanston Pride, Youth Job Center, Peer Services, Cradle to Career, NAMI CCNS, Childcare Network of Evanston, McGaw YMCA, Connections for the Homeless, North Shore Senior Center, Presbyterian Homes, Frisbie Senior Center, Wesley Childcare Center, Faith in Action, Tri-Con Child Care, United Way of Lake County, Mano a Mano, PADS of Lake County, Catholic Charities, Middle Eastern Immigrant & Refugee Alliance, TASC, CJE Senior Life	26
Total		134

Through this process, input was gathered from individuals whose organizations work with low-income populations, minority populations or other medically underserved populations (including the disabled, the elderly, the homeless, Medicaid/Medicare beneficiaries, the mentally ill, pregnant teens, substance abusers, undocumented individuals, veterans and uninsured/underinsured residents).

Demographics of Key Informant Survey Participants		
Profession	Count	Percent
Community/Business Leader/Elected Official	13	12.5%
Social Service Representative	22	21.2%
Health Administrator or Other Health Professional	22	21.2%
Other Health Provider	14	13.5%
Public Health Expert	1	1.0%
Physician	9	8.7%
Elected Government Official	8	7.7%
Faith Based Leader	4	3.9%
Other	11	10.6%
Year of Professional Experience	Count	Percent
Less than one year	4	3.9%
1-5 years	35	33.7%
6-10 years	26	25%
11-15 years	16	15.4%
16+ years	23	22.1%
Grand Total	104	100%

Work with Vulnerable Populations	Count	Percent
Yes	97	93%
No	7	7%
Grand Total	104	100%

Age	Count	Percent
25-34	3	2.9%
35-44	22	21.2%
45-54	36	34.6%
55-64	22	21.2%
65-74	12	11.5%
75+	1	1.0%
Prefer not to answer	8	7.7%
Grand Total		100%

Race/ Ethnicity	Count	Percent
White	58	55.8%
Latino(a)/Hispanic	15	14.4%
African American/Black	7	6.7%
Asian	6	5.8%
Middle Eastern/Arab American/Persian	2	1.9%
Pacific Islander or Hawaiian Native	1	1.0%
Another race or ethnicity	1	1.0%
Two or more races/ethnicities	5	4.8%
Prefer not to answer	9	8.7%
Grand Total	104	100%

Key Insights – Key Informant Health Survey

Top 12* Areas of Concern Ranked by Key Informant Survey Participants	Area of Focus	Percent Ranking as a Major or Moderate Concern
Mental Illness	Behavioral Health	99%
Nutrition (choosing healthy food)	Modifiable Risk Behavior	96%
Adequate/Affordable Housing	Social Determinants of Health/Other Concerns	94%

Physical Activity (lack of exercise)	Modifiable Risk Behavior	91%
Diabetes/Pre-Diabetes	Chronic Diseases/Other Health Issues	89%
Heart Disease/HBP/Stroke	Chronic Diseases/Other Health Issues	89%
Homelessness	Social Determinants of Health/Other Concerns	88%
Cancer	Chronic Diseases/Other Health Issues	87%
Food Insecurity	Social Determinants of Health/Other Concerns	86%
Smoking/Tobacco (incl.Vaping)	Modifiable Risk Behavior	85%
Older Adults Aging in Place	Social Determinants of Health/Other Concerns	85%
Obesity-Adults/Children	Chronic Diseases/Other Health Issues	84%

Focus Groups

NorthShore recognized the importance of gathering opinions and feedback from under-resourced populations in the community who have some of the greatest healthcare needs. Independent moderators were identified to conduct four focus groups, one with Mongolian-speaking under-resourced community members, another with Spanish-speaking under-resourced community members and two with English-speaking under-resourced community members. These focus groups were held in Evanston, Northbrook, Skokie and Waukegan, all located within NorthShore's primary service area. Potential participants were given a short screening questionnaire to verify they lived in the hospitals' service area and to ensure that participants selected would vary in age, gender, insurance status, income and educational levels, to the extent possible. The focus groups followed a guideline which mirrored questions included in the community and key informant surveys (Community Survey included in appendix) so that the information gathered could be used to compare with the survey results. Each moderator summarized the results of the focus groups which were used as one of the tools in identifying the most predominant community needs.

Demographics of Community Focus Group Participants				
	English Focus Group	English Focus Group	Mongolian Focus Group	Spanish Focus Group
# of Participants	12	12	8	12
Age				
0-17	0%	0%	0%	0%
18-24	0%	0%	0%	17%
25-34	0%	33%	12%	25%
35-44	0%	9%	88%	34%
45-54	0%	0%	0%	8%
55-64	0%	0%	0%	0%
60-70	0%	33%	0%	8%
70 – 80+	100%	16%	0%	8%
Grand Total	100%	100%	100%	100%
Gender				
Female	70%	42%	100%	100%
Male	30%	58%	0%	0%
Grand Total	100%	100%	100%	100%
Race				
White	0%	34%	0%	0%
Latino(a)/Hispanic	0%	8%	0%	100%
Black/African American	100%	25%	0%	0%
Asian/Mongolian	0%	25%	100%	0%
Other	0%	8%	0%	0%
Grand Total	100%	100%	100%	100%
Primary Language Spoken in the Home				
Spanish	0%	8%	0%	100%
English	100%	76%	0%	0%
Mongolian	0%	0%	100%	0%
Urdu	0%	8%	0%	0%
Assyrian	0%	8%	0%	0%

Grand Total	100%	100%	100%	100%
Annual Household Income				
$0-$15,000	0%	59%	25%	67%
$15,001-$30,000	0%	25%	0%	25%
$30,001-$45,000	0%	8%	38%	0%
$45,001-$60,000	16%	0%	25%	8%
$60,000 or more	84%	0%	12%	0%
Not Available	0%	8%	0%	0%
Grand Total	100%	100%	100%	100%
Current Health Insurance Status				
Medicaid	0%	75%	12%	50%
Medicare	70%	8%	0%	17%
Uninsured	0%	0%	63%	25%
Private	30%	0%	25%	0%
Unavailable	0%	17%	0%	8%
Grand Total	100%	100%	100%	100%
Highest Level of Education				
Never attended school or Kindergarten only	0%	0%	0%	8%
Grades 1-8 (elementary)	0%	0%	0%	25%
Grades 9-11 (some high school)	0%	8%	0%	17%
Grade 12 or GED (high school graduate)	0%	17%	12%	25%
Some College (1-3 yrs.) or Technical School	19%	50%	0%	25%
Bachelor's Degree (college graduate)	45%	25%	63%	0%
Postgraduate Degree (Master's, Doctorate)	36%	0%	25%	0%
Grand Total	100%	100%	100%	100%

Key Insights – Focus Groups

Top 12* Areas of Concern Ranked by Focus Group Participants (Evanston Group)	Area of Focus	Percent Ranking as a Major or Moderate Concern
Mental Illness	Behavioral Health	100%
Suicide	Behavioral Health	100%

Alcohol Use	Behavioral Health	100%
Prescription Drug Misuse	Behavioral Health	100%
Marijuana Misuse	Behavioral Health	100%
Other Drug Use	Behavioral Health	100%
Arthritis/Osteoporosis/Back Condition	Chronic Diseases/Other Health Issues	100%
Cancer	Chronic Diseases/Other Health Issues	100%
Chronic Kidney Disease	Chronic Diseases/Other Health Issues	100%
Dementia/Alzheimer's	Chronic Diseases/Other Health Issues	100%
Diabetes/Pre-Diabetes	Chronic Diseases/Other Health Issues	100%
Hearing Loss	Chronic Diseases/Other Health Issues	100%
Heart Disease/High Blood Pressure/Stroke	Chronic Diseases/Other Health Issues	100%
HIV/AIDS/Sexually Transmitted Diseases	Chronic Diseases/Other Health Issues	100%
Infant Mortality	Chronic Diseases/Other Health Issues	100%
Obesity-Children	Chronic Diseases/Other Health Issues	100%
Oral Health (Dentist)	Chronic Diseases/Other Health Issues	100%
Respiratory Illness	Chronic Diseases/Other Health Issues	100%
Vision	Chronic Diseases/Other Health Issues	100%
Physical Activity (lack of exercise)	Modifiable Risk Behavior	100%
Nutrition (choosing healthy food)	Modifiable Risk Behavior	100%
Smoking/Tobacco (incl. vaping)	Modifiable Risk Behavior	100%
Adequate/Affordable/Safe Housing	Social Determinants of Health/Other Concerns	100%
Adequate Employment Opportunities	Social Determinants of Health/Other Concerns	100%
Child Abuse	Social Determinants of Health/Other Concerns	100%
Community Violence	Social Determinants of Health/Other Concerns	100%
Domestic Violence	Social Determinants of Health/Other Concerns	100%
Elder Abuse	Social Determinants of Health/Other Concerns	100%
Food Insecurity (ability to access heathy foods	Social Determinants of Health/Other Concerns	100%
Homelessness	Social Determinants of Health/Other Concerns	100%
Older Adults Ability to Age in Place (stay in home)	Social Determinants of Health/Other Concerns	100%
Racism/Other Discrimination	Social Determinants of Health/Other Concerns	100%
Teen Births	Social Determinants of Health/Other Concerns	100%

*includes more than top 12 due to numerous priorities ranked at 100%

Top 12* Areas of Concern Ranked by Focus Group Participants (Skokie Group)	Area of Focus	Percent Ranking as a Major or Moderate Concern
Mental Illness	Behavioral Health	100%
Suicide	Behavioral Health	100%

Alcohol Use	Behavioral Health	100%
Prescription Drug Misuse	Behavioral Health	100%
Marijuana Misuse	Behavioral Health	100%
Other Drug Use	Behavioral Health	100%
Arthritis/Osteoporosis/Back Condition	Chronic Diseases/Other Health Issues	100%
Cancer	Chronic Diseases/Other Health Issues	100%
Chronic Kidney Disease	Chronic Diseases/Other Health Issues	100%
Dementia/Alzheimer's	Chronic Diseases/Other Health Issues	100%
Diabetes/Pre-Diabetes	Chronic Diseases/Other Health Issues	100%
Hearing Loss	Chronic Diseases/Other Health Issues	100%
Heart Disease/High Blood Pressure/Stroke	Chronic Diseases/Other Health Issues	100%
HIV/AIDS/Sexually Transmitted Diseases	Chronic Diseases/Other Health Issues	100%
Infant Mortality	Chronic Diseases/Other Health Issues	100%
Obesity-Adults	Chronic Diseases/Other Health Issues	100%
Obesity-Children	Chronic Diseases/Other Health Issues	100%
Oral Health (Dentist)	Chronic Diseases/Other Health Issues	100%
Respiratory Illness	Chronic Diseases/Other Health Issues	100%
Vision	Chronic Diseases/Other Health Issues	100%
Physical Activity (lack of exercise)	Modifiable Risk Behavior	100%
Nutrition (choosing healthy food)	Modifiable Risk Behavior	100%
Smoking/Tobacco (incl. vaping)	Modifiable Risk Behavior	100%
Adequate/Affordable/Safe Housing	Social Determinants of Health/Other Concerns	100%
Adequate Employment Opportunities	Social Determinants of Health/Other Concerns	100%
Child Abuse	Social Determinants of Health/Other Concerns	100%
Community Violence	Social Determinants of Health/Other Concerns	100%
Domestic Violence	Social Determinants of Health/Other Concerns	100%
Elder Abuse	Social Determinants of Health/Other Concerns	100%
Food Insecurity (ability to access heathy foods	Social Determinants of Health/Other Concerns	100%
Homelessness	Social Determinants of Health/Other Concerns	100%
Older Adults Ability to Age in Place (stay in home)	Social Determinants of Health/Other Concerns	100%
Racism/Other Discrimination	Social Determinants of Health/Other Concerns	100%
Teen Births	Social Determinants of Health/Other Concerns	100%
Infant/Child Health	Social Determinants of Health/Other Concerns	100%

*includes more than top 12 due to numerous priorities ranked at 100%

Top 12* Areas of Concern Ranked by Focus Group Participants (Mongolian Group)	Area of Focus	Percent Ranking as a Major or Moderate Concern
Mental Illness	Behavioral Health	100%
Alcohol Use	Behavioral Health	100%
Arthritis/Osteoporosis/Back Condition	Chronic Diseases/Other Health Issues	100%
Cancer	Chronic Diseases/Other Health Issues	100%
Chronic Kidney Disease	Chronic Diseases/Other Health Issues	100%
Diabetes/Pre-Diabetes	Chronic Diseases/Other Health Issues	100%
Hearing Loss	Chronic Diseases/Other Health Issues	100%
Heart Disease/High Blood Pressure/Stroke	Chronic Diseases/Other Health Issues	100%
Obesity-Adults	Chronic Diseases/Other Health Issues	100%
Obesity-Children	Chronic Diseases/Other Health Issues	100%
Oral Health (Dentist)	Chronic Diseases/Other Health Issues	100%
Respiratory Illness	Chronic Diseases/Other Health Issues	100%
Vision	Chronic Diseases/Other Health Issues	100%
Physical Activity (lack of exercise)	Modifiable Risk Behavior	100%
Nutrition (choosing healthy food)	Modifiable Risk Behavior	100%
Smoking/Tobacco (incl. vaping)	Modifiable Risk Behavior	100%
Adequate/Affordable/Safe Housing	Social Determinants of Health/Other Concerns	100%
Adequate Employment Opportunities	Social Determinants of Health/Other Concerns	100%
Racism/Other Discrimination	Social Determinants of Health/Other Concerns	100%

*includes more than top 12 due to numerous priorities ranked at 100%

Top 12* Areas of Concern Ranked by Focus Group Participants (Spanish Group)	Area of Focus	Percent Ranking as a Major or Moderate Concern
Suicide	Behavioral Health	100%
Alcohol Use	Behavioral Health	100%
Prescription Drug Misuse	Behavioral Health	100%
Marijuana Misuse	Behavioral Health	100%
Other Drug Use	Behavioral Health	100%
Arthritis/Osteoporosis/Back Condition	Chronic Diseases/Other Health Issues	100%
Cancer	Chronic Diseases/Other Health Issues	100%
Chronic Kidney Disease	Chronic Diseases/Other Health Issues	100%
Dementia/Alzheimer's	Chronic Diseases/Other Health Issues	100%
Diabetes/Pre-Diabetes	Chronic Diseases/Other Health Issues	100%
Hearing Loss	Chronic Diseases/Other Health Issues	100%
Heart Disease/High Blood Pressure/Stroke	Chronic Diseases/Other Health Issues	100%

HIV/AIDS/Sexually Transmitted Diseases	Chronic Diseases/Other Health Issues	100%
Infant Mortality	Chronic Diseases/Other Health Issues	100%
Obesity-Adults	Chronic Diseases/Other Health Issues	100%
Obesity-Children	Chronic Diseases/Other Health Issues	100%
Oral Health (Dentist)	Chronic Diseases/Other Health Issues	100%
Respiratory Illness	Chronic Diseases/Other Health Issues	100%
Vision	Chronic Diseases/Other Health Issues	100%
Physical Activity (lack of exercise)	Modifiable Risk Behavior	100%
Nutrition (choosing healthy food)	Modifiable Risk Behavior	100%
Smoking/Tobacco (incl. vaping)	Modifiable Risk Behavior	100%
Adequate/Affordable/Safe Housing	Social Determinants of Health/Other Concerns	100%
Adequate Employment Opportunities	Social Determinants of Health/Other Concerns	100%
Child Abuse	Social Determinants of Health/Other Concerns	100%
Community Violence	Social Determinants of Health/Other Concerns	100%
Domestic Violence	Social Determinants of Health/Other Concerns	100%
Elder Abuse	Social Determinants of Health/Other Concerns	100%
Homelessness	Social Determinants of Health/Other Concerns	100%
Older Adults Ability to Age in Place (stay in home)	Social Determinants of Health/Other Concerns	100%
Racism/Other Discrimination	Social Determinants of Health/Other Concerns	100%
Teen Births	Social Determinants of Health/Other Concerns	100%

*includes more than top 12 due to numerous priorities ranked at 100%

Secondary Data Collection
Demographics
The Endeavor Health strategy team used Claritas data from the Environics analytics ENVISION tool to gather demographic information for the hospital's service area. Demographic information was shared previously in the "Our Service Area" section of this report.

Public Health Data
The Endeavor Health Clinical Analytics Team used the Metopio platform to pull and analyze public health data. Metopio features pre-loaded, curated data from public and proprietary sources, built-in analytics and powerful visualizations that enable healthcare organizations to identify and reduce disparities. Each highlight below indicates the data source within Metopio that it was drawn from. Additional data is available within the appendix.

Our Clinical Analytics team pulled from Metopio all data available related to the Key Life Expectancy Drivers (Cancer, Diabetes, Hypertension, Infant Mortality, Mental Health and Violence). In addition, emphasis was placed on collecting data that pertained to Key

Priorities which were identified from the previous CHNA (Access to Care, Behavioral Health, Cancer, Chronic Disease and Diabetes), and which often directly align with the Key Life Expectancy Drivers. The key highlights below reference data pertaining to life expectancy, health behaviors, chronic diseases, mental health and social determinants of health (SDOH) within the NorthShore service area. In order to draw attention to disparities within our service area, we drill down and display the top 5-6 ZIP codes with the most concerning rates for each health indicator. At the end of this section we include additional health indicators where the NorthShore service area is performing worse than the state average.

Life Expectancy
Life expectancy is the average number of years an individual is expected to live. Within the NorthShore service area, there is an 11.6 year gap in life expectancy, with the highest life expectancy at 87.7 for 60043-Kenilworth and lowest life expectancy at 76.1 for 60064-North Chicago.
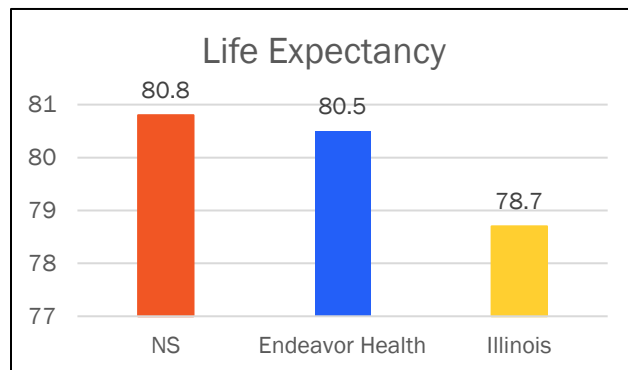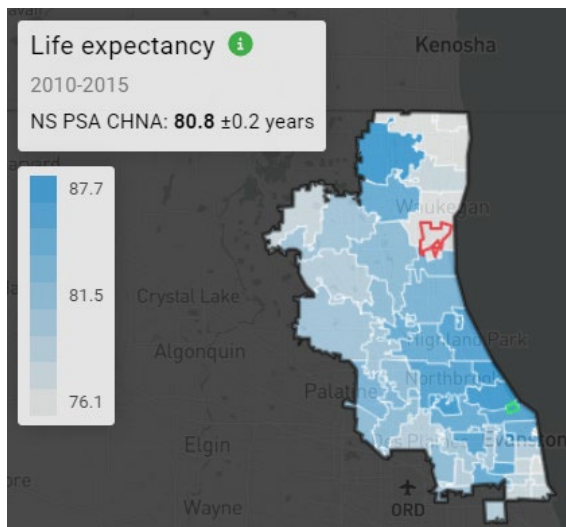

Source: USALEEP 2010-2015

Area Deprivation Index
Area Deprivation Index (ADI) is a composite score using indicators from the domains of income, education, employment, and housing quality. Higher values indicate higher levels of socioeconomic disadvantage.

While the NorthShore service area average scores better than both the Endeavor Health service area average and Illinois, when zooming in to the ZIP code level it is possible to see that some communities have significantly higher ADI scores, which means higher levels of socioeconomic disadvantage.

	NS Service Area	Endeavor Health Service Area	Illinois
Area Deprivation Index	34.0	35.4	50.9

Area Deprivation Index
2020
NS PSA CHNA: **33.95**

77.30
28.74
0.00

10 mi
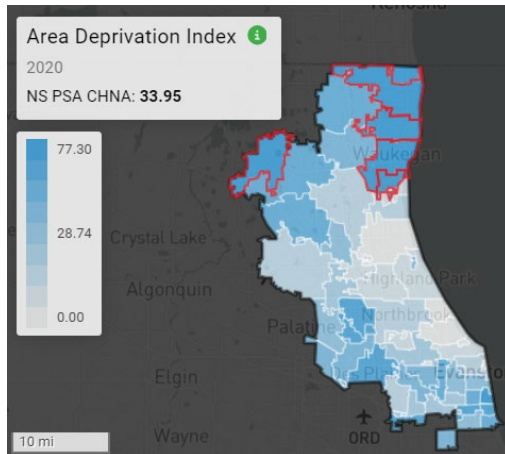
NS ZIP Codes with the Highest ADI		
ZIP Code	City/Town	ADI
60064	North Chicago, IL	77.3
60085	Waukegan, IL	74.2
60099	Zion, IL	67.7
60087	Waukegan, IL	63.7
60073	Round Lake, IL	56.9

Source: Neighborhood Atlas- University of Wisconsin - School of Medicine and Public Health. Data as of 2020.

Self-Reported Overall Health Status

Within the NorthShore service area, the percentage of residents reporting "fair" or "poor" overall health is about the same (13.4%) as the Endeavor Health service area (13.2%) and slightly lower than Illinois overall (14.6%). The ZIP code with the highest percentage of residents reporting "fair" or "poor" overall health was 60064, at 25.4%. The top 20 ZIP codes are below – see appendix for all ZIP codes.

% of Residents Reporting "Fair" or "Poor" Health	
NS Service Area	13.4%
Endeavor Health Service Area	13.2%
Illinois	14.6%

ZIP Code	City	% of Residents Reporting "Fair" or "Poor" Health
60064	North Chicago, IL	25.4%
60085	Waukegan, IL	24.2%
60099	Zion, IL	19.3%
60659	Chicago, IL	18.7%
60087	Waukegan, IL	18.2%
60645	Chicago, IL	17.5%
60040	Highwood, IL	17.1%
60641	Chicago, IL	16.4%
60626	Chicago, IL	16.1%
60073	Round Lake, IL	15.7%
60714	Niles, IL	14.8%
60090	Wheeling, IL	14.3%
60076	Skokie, IL	13.7%
60016	Des Plaines, IL	13.6%
60640	Chicago, IL	13.6%
60660	Chicago, IL	13.6%
60070	Prospect Heights, IL	13.4%
60625	Chicago, IL	13.3%
60060	Mundelein, IL	13.2%
60087	Waukegan, IL	18.2%

Source: PLACES 2019

Self-Reported Mental Health Status

The percentage of residents with poor self-reported mental health was less than the Endeavor Health and Illinois average. The areas with the highest percentages of poor self-reported mental health included 60088 (22.6%) and 60064 (18.4%), both in North Chicago.

	NS Service Area	Endeavor Health Service Area	Illinois
% of Residents with Poor Self-Reported Mental Health	13.1%	13.3%	14.4%
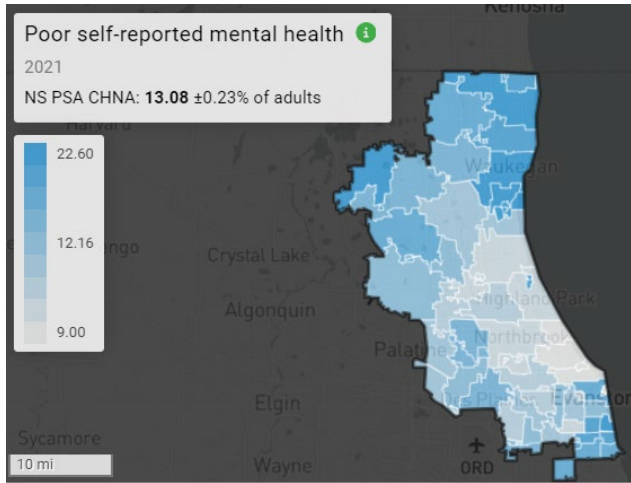
Source: PLACES 2021

NS ZIP Codes with the Highest Percentage of Residents with Poor Self-Reported Mental Health		
ZIP Code	City/Town	% of Residents with Poor Self-Reported Mental Health
60088	North Chicago, IL	22.6%
60064	North Chicago, IL	18.4%
60085	Waukegan, IL	18.0%
60099	Zion, IL	16.9%
60073	Round Lake, IL	16.2%

Social Determinants of Health (SDOH)
Housing Cost Burden

If a household spends more than 30% of its income on housing, this is referred to as a housing cost burden. Within the NorthShore service area, 32.0% of households have a housing cost burden, which is higher than both the Endeavor Health service area and Illinois. Within the NorthShore service area, some communities (60088-North Chicago) have as many as 62.8% of residents spending more than 30% of their income on housing.

|	NS Service Area	Endeavor Health Service Area	Illinois
% of Households Spending More Than 30% of Income on Housing	32.0%	30.6%	30.3%
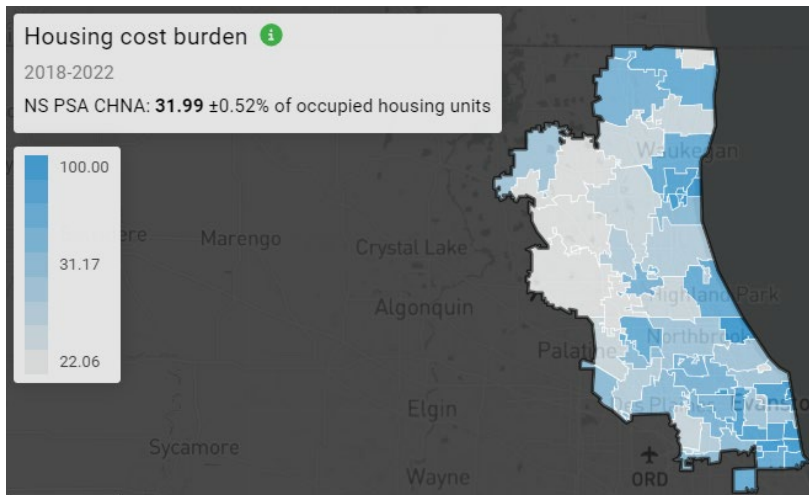
Source: American Community Survey 2017-2021

NS ZIP Codes with Largest Percentage of Households Spending More than 30% of Income on Housing		
ZIP Code	City/Town	% of Households Spending More than 30% of Income on Housing
60088	North Chicago, IL	62.8%
60626	Chicago, IL	42.2%
60659	Chicago, IL	41.9%
60029	Golf, IL	40.7%
60022	Glencoe, IL	40.2%

Food Insecurity

Food insecurity is the household level economic and social condition of limited or uncertain access to adequate food. Within the NorthShore service area, 12.2% of residents report experiencing food insecurity, which is higher than both the Endeavor Health service area and Illinois. Within the NorthShore service area the percentage is as high as 19.8% (60626-Rogers Park).

	NS Service Area	Endeavor Health Service Area	Illinois
% of Residents Experiencing Food Insecurity	12.2%	11.1%	9.5%
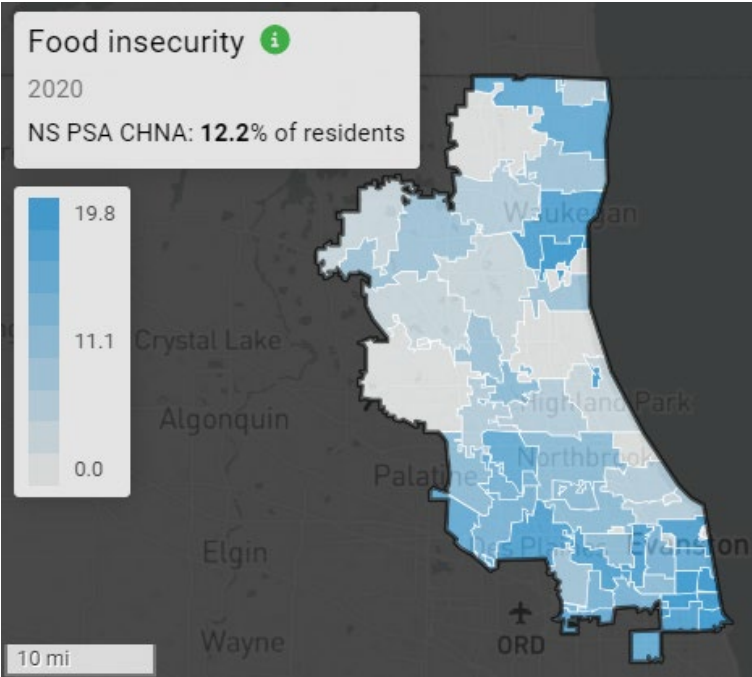
Source: American Community Survey 2017-2021

| NS ZIP Codes with Largest Percentage of Residents Experiencing Food Insecurity		
ZIP Code	City/Town	% of Residents Experiencing Food Insecurity
60626	Chicago, IL	19.8%
60659	Chicago, IL	19.2%
60640	Chicago, IL	18.8%
60660	Chicago, IL	17.2%
60645	Chicago, IL	16.8%

Chronic Diseases

A chronic disease is an ongoing condition that lasts a year or more, requires ongoing medical attention, and/or limits the activities of daily living. Worldwide and in the United States, chronic conditions are the leading cause of disability and death. Chronic diseases create a significant health and economic cost for individuals and communities. Prevention and management of chronic diseases can significantly reduce the burden of these diseases on individuals and society.

Diabetes

Within the NorthShore service area, the percentage of residents with diabetes is 9.1%, which is similar to both the Endeavor Health service area and the state average. Within the NorthShore service area the percentage is as high as 14.8% (60064-North Chicago).

	NS Service Area	Endeavor Health Service Area	Illinois
% of Residents with Diabetes	9.1%	8.8%	9.8%

NS ZIP Codes with Highest Prevalence of High Blood Pressure		
ZIP Code	City	% of Residents with High Blood Pressure
60064	North Chicago, IL	14.8%
60085	Waukegan, IL	13.1%
60099	Zion, IL	11.9%
60659	Chicago, IL	11.9%
60087	Waukegan, IL	11.2%
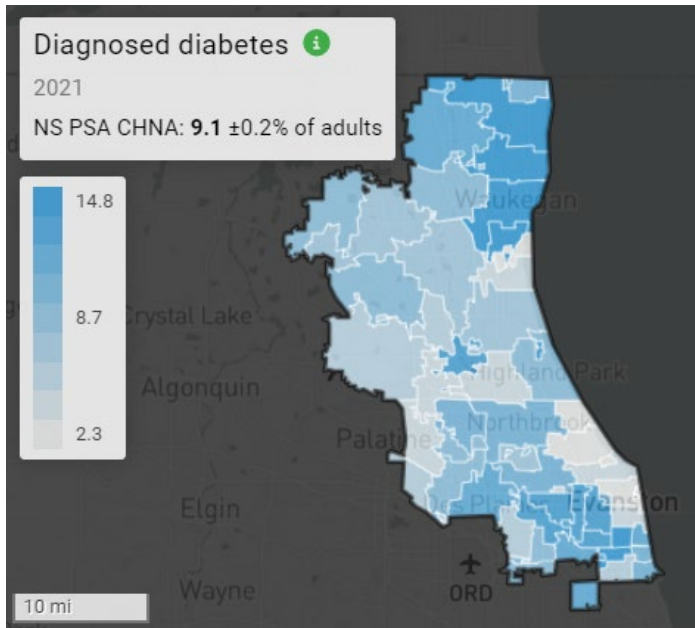
Source: PLACES 2021

High Blood Pressure

Within the NorthShore service area, 26.7% of residents are reported to have high blood pressure, which is slightly below the Illinois average and similar to the Endeavor Health service area average. Within the NorthShore service area the percentage is as high as 34.4% (60069-Lincolnshire).

	NS Service Area	Endeavor Health Service Area	Illinois
% of Residents with High Blood Pressure	26.7%	26.5%	29.0%

Source: PLACES 2021

NS ZIP Codes with Highest Prevalence of High Blood Pressure		
ZIP Code	City	% of Residents with High Blood Pressure
60069	Lincolnshire, IL	34.4%
60064	North Chicago, IL	33.4%
60714	Niles, IL	32.3%
60099	Zion, IL	31.2%
60712	Lincolnwood, IL	30.2%

Cancer Diagnosis

Within the NorthShore service area, the cancer diagnosis rate per 100,000 residents is 557.6, which is close to the Endeavor Health service area average and lower than the Illinois average. Within the NorthShore service area (60088-North Chicago, 60029-Golf, 60203-Skokie), the cancer diagnosis rate is significantly higher than the state average.

	NS Service Area	Endeavor Health Service Area	Illinois
Cancer diagnosis rate per 100,000 residents	557.6	556.5	570.7
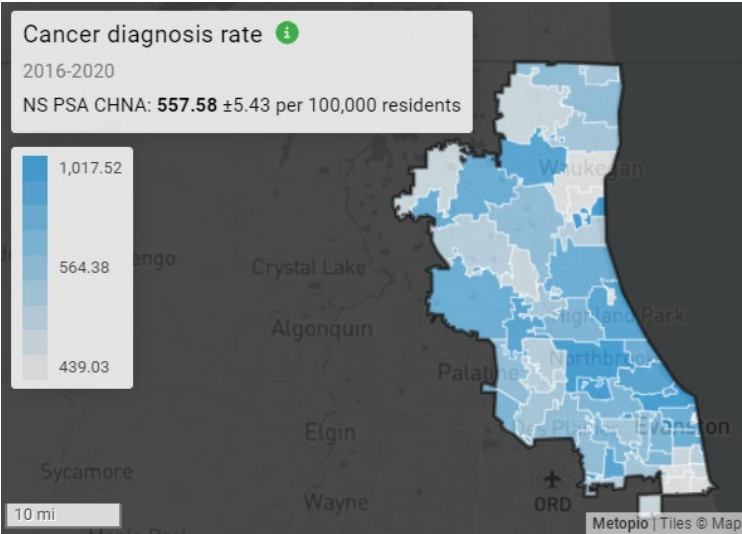
Source: Illinois State Cancer Registry: 2016-2020

NS ZIP Codes with the Highest Cancer Diagnosis Rates		
ZIP Code	City/Town	Cancer Diagnosis Rate per 100,000
60088	North Chicago, IL	1,017.5
60029	Golf, IL	961.7
60203	Skokie, IL	765.8
60026	Glenview, IL	681.7
60062	Northbrook, IL	676.4

Invasive Breast Cancer Diagnosis

Within the NorthShore service area, the invasive breast cancer diagnosis rate per 100,000 residents is 170.6, which is slightly higher than both the Endeavor Health service area and the Illinois average. Within the NorthShore service area (60088-North Chicago), the invasive breast cancer diagnosis rate is 592.4, which is significantly higher than both the Endeavor Health service area and the state average.

	NS Service Area	Endeavor Health Service Area	Illinois
Invasive Breast Cancer diagnosis rate per 100,000 residents	170.6	168.5	161.1
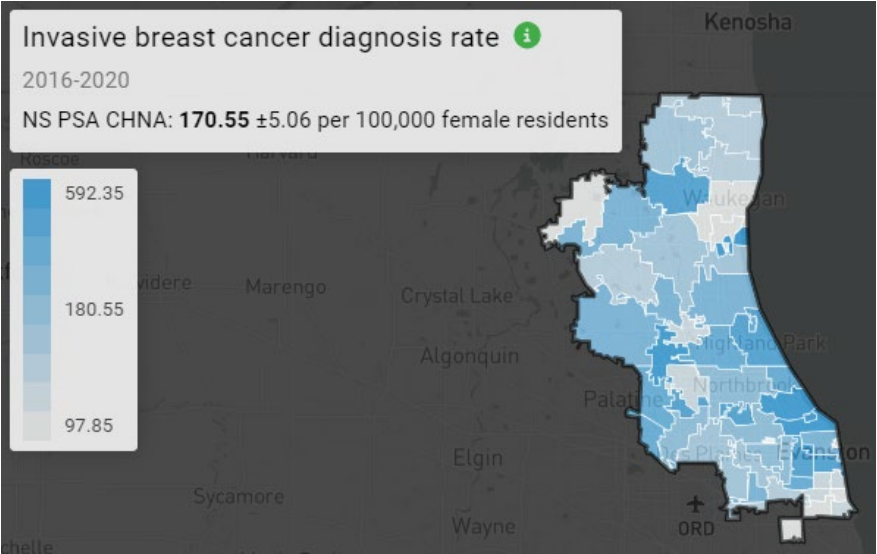
Source: Illinois State Cancer Registry: 2016-2020

NS ZIP Codes with Highest Invasive Breast Cancer Diagnosis Rates		
ZIP Code	City/Town	Invasive Breast Cancer Diagnosis Rate per 100,000
60088	North Chicago, IL	592.4
60043	Kenilworth, IL	258.9
60203	Skokie, IL	247.7
60091	Wilmette, IL	241.0
60093	Winnetka, IL	211.6

Colon Cancer Diagnosis

Within the NorthShore service area, the colon cancer diagnosis rate per 100,000 residents is 43.8, which is slightly lower than both the Endeavor Health service area and the state average. Within the NorthShore service area (60203-Skokie, 60631-Chicago, 60099-Zion), the colon cancer diagnosis rate is above 57, which is higher than both the Endeavor Health service area and the state average.

	NS Service Area	Endeavor Health Service Area	Illinois
Colon Cancer diagnosis rate per 100,000 residents	43.8	44.6	47.4
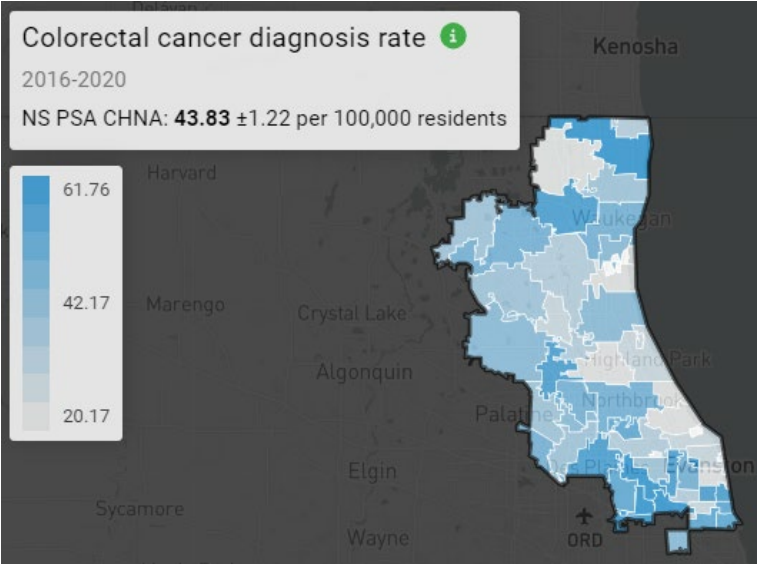
Source: Illinois State Cancer Registry: 2016-2020

NS ZIP Codes with Highest Colon Cancer Diagnosis Rates		
ZIP Code	City/Town	Colon Cancer Diagnosis Rate per 100,000
60203	Skokie, IL	61.8
60631	Chicago, IL	59.9
60099	Zion, IL	57.6
60656	Chicago, IL	55.7
60714	Niles, IL	53.7

Lung Cancer Diagnosis

Within the NorthShore service area, the lung cancer diagnosis rate per 100,000 residents is 56.4, which is below both the Endeavor Health service area and the state average. Within the NorthShore service area (60099-Zion), the lung cancer diagnosis rate is 86.3, which is higher than both the Endeavor Health service area and the state average.

	NS Service Area	Endeavor Health Service Area	Illinois
Lung Cancer diagnosis rate per 100,000 residents	56.4	59.2	73.3
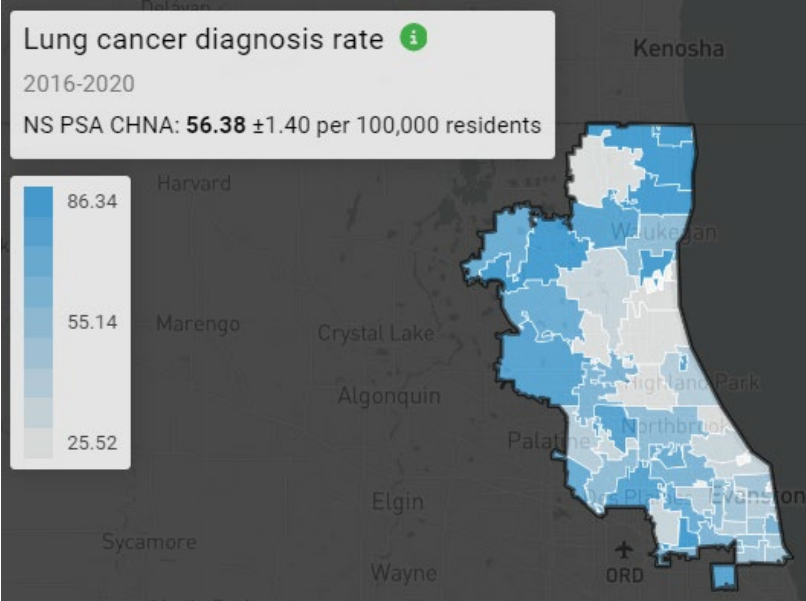
Source: Illinois State Cancer Registry: 2016-2020

NS ZIP Codes with Highest Lung Cancer Diagnosis Rates		
ZIP Code	City/Town	Lung Cancer Diagnosis Rate per 100,000
60099	Zion, IL	86.3
60030	Grayslake, IL	78.5
60096	Winthrop Harbor, IL	78.2
60087	Waukegan, IL	74.8
60064	North Chicago, IL	71.6

Prostate Cancer Diagnosis

Within the NorthShore service area, the prostate cancer diagnosis rate per 100,000 residents is 134.6, which is lower than both the Endeavor Health service area and the state average. Within the NorthShore service area (60026-Glenview, 60023-Skokie, 60093-Winnetka) the prostate cancer diagnosis rate is above 200, which is considerably higher than both the Endeavor Health service area and the state average.

	NS Service Area	Endeavor Health Service Area	Illinois
Prostate Cancer diagnosis rate per 100,000 residents	134.6	135.9	139.5
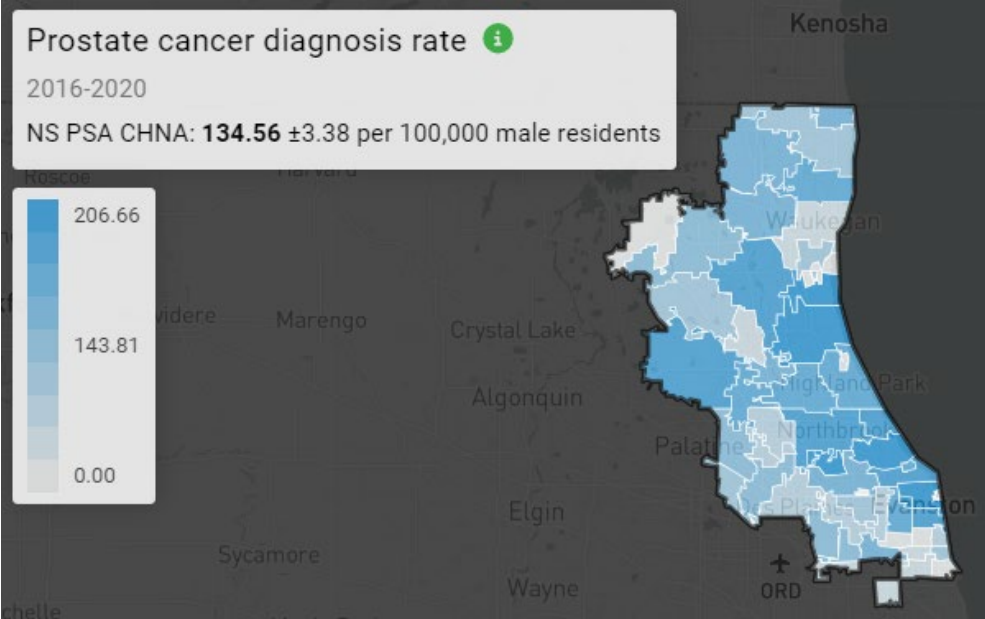
Source: Illinois State Cancer Registry: 2016-2020

NS ZIP Codes with Highest Prostate Cancer Diagnosis Rates		
ZIP Code	City/Town	Prostate Cancer Diagnosis Rate per 100,000
60026	Glenview, IL	206.7
60203	Skokie, IL	205.2
60093	Winnetka, IL	203.0
60201	Evanston, IL	195.4
60045	Lake Forest, IL	192.5

Additional Indicators Worse Than Illinois Average

In addition to the above data sets, additional health indicators where the NorthShore service area performed worse than the Illinois average are summarized below. Note, this is not a comprehensive list.

Indicator	Ranking as Compared to all Illinois ZIP Codes
Cervical cancer diagnosis rate (Per 100,000 female residents)	Top quartile (75-90%)
Nervous system cancer diagnosis rate (Per 100,000 residents)	Top quartile (75-90%)
Visited doctor for routine checkup (% of adults)	Lowest quartile (10-25%)
No heat (% of occupied housing units)	Top quartile (75-90%)
Taking medicine for high blood pressure (% of adults with high blood pressure)	Lowest quartile (10-25%)

Prioritization Process and Results

In April 2024, the NorthShore hospitals hosted their quarterly Community Advisory Committee meetings to review and discuss preliminary data. The groups consisted of key stakeholders representing healthcare, social services and other public interests. After presenting preliminary data and engaging in discussion, attendees were asked fill out an index card indicating what they feel is the top community concern and any resources or recommendations about how to make an impact in that area of concern. Top responses included access to affordable care for all social determinants of health, housing, language and cultural barriers and navigation support to resources from the hospitals. Also emphasized was a need for mental health access and a focus on health prevention and education. These responses mirrored many of the findings from the other primary data sources.

In May and June 2024, NorthShore convened an internal multidisciplinary committee that met multiple times to review the results of the CHNA, to affirm and prioritize needs and

identify the most qualified people to develop implementation plans to address each priority need. Representatives from the following departments served on the multidisciplinary committee: Behavioral Health, Case Management, Community Health Center, Community Impact & Engagement, Emergency Department, Health Equity, Immediate Care, Medical Group, Nursing, Patient Experience, Pastoral Care, Pediatrics, Quality, Strategy/Planning, Transformation, Wellbeing & Vitality and Women's Health.

The committee members were provided with an overview of the CHNA process, community demographics and a summary and comparison document, which was used as a tool to review the primary and secondary data collected. The primary data included findings from focus groups, a community survey and a key informant survey. Secondary data included additional demographic and public health data for the service area sourced by the Endeavor Health Strategy and Clinical Analytics teams. The most common themes and comments from the narrative portion of the surveys and focus groups were also highlighted in the document.

The committee was given time to review the summary and comparison document and was asked to rank or prioritize the issues from one to five, with five being the greatest concern. The committee then reviewed the cumulative rankings and used the following criteria to identify which health needs would be addressed over the next three years:

- **Magnitude**: The size or extent of the issue and/or populations affected
- **Impact/Seriousness**: The degree to which the issue affects or exacerbates other quality of life and health-related issues
- **Feasibility**: The ability to reasonably impact the issue, given available resources
- **Consequences of Inaction**: The risk of not addressing the problem at the earliest opportunity
- **Professional Experience**: Health concerns committee members witnessed working at NorthShore during the recent year

The following chart lists the concerns that ranked in the top 50% of the cumulative rankings.

Areas of Concern	Multidisciplinary Committee Cumulative Ranking
Access to Mental Health Care	4.89
Mental Illness	4.89
Obesity-Children	4.72
Diabetes/Pre-Diabetes	4.61
Nutrition	4.44
Heart Disease/High Blood Pressure/Stroke	4.39
Obesity-Adults	4.39
Physical Activity	4.33
Access to Specialty Care	4.28
Cancer	4.28
Racism/Other Discrimination	4.28
Suicide	4.06
Smoking/Tobacco	4.00
Access to Substance Abuse Treatment	3.94

Transportation	3.89
Housing (adequate, affordable, safe)	3.89
Community Violence	3.89
Food Insecurity	3.89
Access to Preventative Screenings	3.76
Alcohol Use	3.72
Dementia/Alzheimer's	3.67
Adequate Employment Opportunities	3.67
Older Adults Aging In Place	3.61
Homelessness	3.61

Once the priority areas were identified, the Multidisciplinary Committee recommended key individuals to develop implementation strategies and tactics for each of the areas, either via issue-specific committees or via other small-group meetings with key stakeholders. Each priority included a combination of system and entity-level initiatives. The key stakeholders for each priority area also developed metrics to measure the success of the strategies which will be monitored and updated annually.

While this CHNA is quite comprehensive, NorthShore recognizes that it cannot measure all possible aspects of health in the community, nor can it adequately represent all possible populations of interest. It must be recognized that these information gaps might in some ways limit the ability to assess all of the community's health needs. In terms of content, this assessment was designed to provide a comprehensive and broad picture of the health of the overall community.

2024 Key Priority Health Needs

In consideration of the top health priorities identified through the CHNA process – and taking into account hospital resources and overall alignment with the hospital's mission, goals and strategic priorities – it was determined that NorthShore would focus the majority of its efforts on developing and/or supporting strategies and initiatives that address the following priority areas (in no particular order), with health equity and SDOH woven throughout:

1. Behavioral Health (includes mental health, substance abuse and access to care)
2. Community Health and Wellness (includes nutrition, physical activity, healthy body weight and food security)
3. Chronic Diseases (includes heart disease/high blood pressure/stroke and diabetes)
4. Cancer (includes smoking/tobacco cessation)
5. Access to Care (includes primary, specialty, screenings, diagnostics and prescription medication)

Based on relationships with community partners, clinical expertise, strategic priorities and an ongoing commitment to community engagement, NorthShore believes it is best equipped

to make an impact in the above priority needs, including focused attention within communities of greatest need. The corresponding Implementation Strategies will describe programs NorthShore is undertaking over the coming years to address the prioritized health needs within the surrounding communities.

Previous CHNA Key Priority Areas and Impact

NorthShore focused on three priority health issues as a result of the previous 2022 CHNA:

1. Access to Health Services
2. Mental Health
3. Chronic Health Conditions

NorthShore made significant progress in addressing the communities' greatest needs. For a detailed description of the strategies developed and outcomes, see the appendix.

Conclusion

NorthShore values the CHNA process as an opportunity to engage with the community. We undertake this collaborative, collective impact approach to address the underlying root causes of health disparities and to support greater community health and wellbeing in the communities we serve.

This CHNA was reviewed and approved by the NorthShore Board of Directors on October 24, 2024.

The CHNA was posted on the Endeavor Health website (endeavorhealth.org/CHNA) in December, 2024 as well as the NorthShore website (northshore.org/CHNA). It was also shared broadly with internal and external stakeholders, including employees, volunteers, physicians, elected officials and members of the community. NorthShore will also maintain at its facilities hard copies of the CHNA report that may be viewed by any who request it.

Feedback on the CHNA or its related Implementation Strategy can be provided through an [online form](#).

Appendix

Demographic and Public Health Data
Community Survey
Multidisciplinary Summary Document
Previous CHNA Impact

Appendix

Zip Code	City	Uninsured	Direct Purchase Health Insurance	Employment-Based Insurance	Medicare	Medicaid	Tricare/Military Insurance
60064	North Chicago, IL	17.9%	10.9%	35.6%	11.8%	36.4%	2.3%
60085	Waukegan, IL	17.0%	9.2%	45.0%	13.1%	29.7%	.9%
60070	Prospect Heights, IL	15.6%	18.7%	45.6%	17.2%	17.5%	.2%
60625	Chicago, IL	15.2%	10.0%	54.2%	10.0%	19.6%	.3%
60641	Chicago, IL	14.6%	9.6%	52.7%	12.0%	21.7%	.3%
60090	Wheeling, IL	14.5%	15.8%	49.0%	16.9%	18.1%	.7%
60659	Chicago, IL	14.1%	8.6%	40.8%	14.1%	35.4%	.1%
60645	Chicago, IL	13.8%	11.1%	46.0%	14.5%	29.2%	.4%
60040	Highwood, IL	13.8%	21.5%	47.7%	15.9%	15.5%	1.5%
60626	Chicago, IL	13.5%	10.8%	53.5%	11.9%	20.8%	.7%
60087	Waukegan, IL	13.4%	10.7%	54.0%	13.2%	24.4%	1.1%
60016	Des Plaines, IL	11.2%	11.8%	54.9%	19.7%	17.3%	.5%
60073	Round Lake, IL	10.4%	10.2%	59.0%	9.2%	21.9%	1.5%
60656	Chicago, IL	10.4%	13.6%	59.2%	17.3%	14.3%	1.6%
60660	Chicago, IL	9.9%	13.0%	58.6%	14.8%	17.1%	.5%
60099	Zion, IL	9.9%	11.8%	53.8%	14.8%	25.8%	3.6%
60056	Mount Prospect, IL	9.6%	15.3%	60.2%	17.9%	12.9%	.3%
60060	Mundelein, IL	9.0%	12.9%	62.3%	15.8%	11.7%	1.1%
60714	Niles, IL	8.9%	19.6%	51.8%	24.1%	15.9%	.5%
60640	Chicago, IL	8.4%	12.9%	57.6%	13.5%	20.8%	.5%
60005	Arlington Heights, IL	8.2%	15.3%	60.5%	18.7%	14.5%	.3%
60077	Skokie, IL	8.1%	12.4%	56.1%	19.9%	19.7%	.7%
60712	Lincolnwood, IL	6.6%	21.4%	50.9%	29.6%	16.8%	.5%
60076	Skokie, IL	6.5%	15.3%	58.6%	20.1%	15.6%	.7%
60053	Morton Grove, IL	6.4%	15.9%	58.9%	22.2%	15.6%	1.4%
60202	Evanston, IL	5.6%	12.8%	67.4%	15.7%	14.7%	1.1%
60646	Chicago, IL	5.4%	15.9%	66.4%	18.9%	11.4%	.2%
60096	Winthrop Harbor, IL	5.3%	12.5%	64.5%	20.8%	12.1%	3.0%

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Zip Code	City	Uninsured	Direct Purchase Health Insurance	Employment-Based Insurance	Medicare	Medicaid	Tricare/Military Insurance
60004	Arlington Heights, IL	5.3%	13.9%	68.8%	17.9%	9.2%	.4%
60025	Glenview, IL	4.9%	16.3%	64.1%	22.2%	10.2%	.4%
60061	Vernon Hills, IL	4.6%	14.6%	70.5%	16.7%	8.6%	1.2%
60030	Grayslake, IL	4.5%	13.6%	67.9%	19.1%	10.2%	3.5%
60026	Glenview, IL	4.5%	14.5%	69.1%	23.6%	5.7%	1.0%
60083	Old Mill Creek, IL	3.5%	20.0%	71.4%	19.9%	5.4%	2.8%
60068	Park Ridge, IL	3.4%	17.7%	71.5%	19.5%	4.1%	.4%
60201	Evanston, IL	3.3%	19.3%	67.7%	18.5%	10.1%	.6%
60089	Buffalo Grove, IL	3.3%	13.0%	71.3%	13.8%	9.4%	.8%
60631	Chicago, IL	3.2%	11.0%	75.6%	17.4%	8.5%	.7%
60203	Skokie, IL	3.0%	19.3%	70.5%	20.0%	5.2%	.5%
60035	Highland Park, IL	2.6%	17.7%	67.4%	24.9%	5.1%	3.7%
60093	Winnetka, IL	2.6%	18.7%	72.3%	17.5%	2.6%	.6%
60048	Libertyville, IL	2.4%	13.1%	77.4%	16.5%	4.4%	2.4%
60031	Gurnee, IL	2.4%	14.8%	73.7%	14.7%	7.9%	3.8%
60047	Long Grove, IL	2.4%	14.6%	79.2%	12.2%	2.9%	.3%
60045	Lake Forest, IL	2.2%	18.2%	72.3%	22.5%	5.1%	1.0%
60062	Northbrook, IL	2.2%	21.8%	65.2%	25.1%	5.5%	.6%
60044	Lake Bluff, IL	2.1%	14.0%	74.2%	24.7%	6.1%	6.4%
60029	Golf, IL	2.0%	25.1%	69.6%	18.7%	.5%	.2%
60015	Deerfield, IL	2.0%	18.5%	72.7%	16.8%	4.6%	1.2%
60088	North Chicago, IL	1.4%	6.5%	30.4%	4.7%	14.8%	72.8%
60069	Lincolnshire, IL	1.1%	20.5%	69.6%	25.8%	3.8%	.6%
60091	Wilmette, IL	1.1%	16.9%	73.7%	20.0%	4.2%	.1%
60022	Glencoe, IL	1.0%	19.8%	73.3%	18.2%	5.1%	.6%
60043	Kenilworth, IL	.7%	17.4%	78.8%	13.2%	1.2%	.0%
60208	Evanston, IL	.0%	40.3%	55.5%	.0%	4.2%	.0%

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Zip Code	City	% of Residents with Limited English Proficiency
60070	Prospect Heights, IL	14.2%
60090	Wheeling, IL	13.3%
60064	North Chicago, IL	12.3%
60085	Waukegan, IL	12.1%
60714	Niles, IL	11.8%
60641	Chicago, IL	11.8%
60659	Chicago, IL	11.0%
60625	Chicago, IL	10.9%
60016	Des Plaines, IL	9.4%
60645	Chicago, IL	9.1%
60656	Chicago, IL	8.6%
60040	Highwood, IL	8.4%
60087	Waukegan, IL	8.2%
60077	Skokie, IL	8.1%
60073	Round Lake, IL	7.6%
60060	Mundelein, IL	7.2%
60056	Mount Prospect, IL	7.1%
60053	Morton Grove, IL	6.9%
60005	Arlington Heights, IL	6.8%
60099	Zion, IL	6.3%
60660	Chicago, IL	6.2%
60076	Skokie, IL	6.1%
60626	Chicago, IL	5.7%
60025	Glenview, IL	5.6%
60640	Chicago, IL	5.4%
60712	Lincolnwood, IL	4.8%
60083	Old Mill Creek, IL	4.7%

Zip Code	City	% of Residents with Limited English Proficiency
60089	Buffalo Grove, IL	4.6%
60646	Chicago, IL	4.0%
60061	Vernon Hills, IL	3.9%
60029	Golf, IL	3.4%
60004	Arlington Heights, IL	2.9%
60062	Northbrook, IL	2.9%
60026	Glenview, IL	2.7%
60203	Skokie, IL	2.1%
60631	Chicago, IL	2.1%
60047	Long Grove, IL	2.0%
60031	Gurnee, IL	1.9%
60069	Lincolnshire, IL	1.9%
60202	Evanston, IL	1.8%
60015	Deerfield, IL	1.8%
60068	Park Ridge, IL	1.7%
60093	Winnetka, IL	1.5%
60044	Lake Bluff, IL	1.4%
60091	Wilmette, IL	1.4%
60088	North Chicago, IL	1.3%
60035	Highland Park, IL	1.3%
60043	Kenilworth, IL	1.3%
60030	Grayslake, IL	1.0%
60048	Libertyville, IL	.9%
60045	Lake Forest, IL	.8%
60201	Evanston, IL	.7%
60022	Glencoe, IL	.6%
60096	Winthrop Harbor, IL	.2%
60208	Evanston, IL	.0%

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Zip Code	City	% of Residents Reporting "Fair" or "Poor" Health
60064	North Chicago, IL	25.4%
60085	Waukegan, IL	24.2%
60099	Zion, IL	19.3%
60659	Chicago, IL	18.7%
60087	Waukegan, IL	18.2%
60645	Chicago, IL	17.5%
60040	Highwood, IL	17.1%
60641	Chicago, IL	16.4%
60626	Chicago, IL	16.1%
60073	Round Lake, IL	15.7%
60714	Niles, IL	14.8%
60090	Wheeling, IL	14.3%
60076	Skokie, IL	13.7%
60016	Des Plaines, IL	13.6%
60077	Skokie, IL	13.6%
60640	Chicago, IL	13.6%
60660	Chicago, IL	13.6%
60070	Prospect Heights, IL	13.4%
60625	Chicago, IL	13.3%
60060	Mundelein, IL	13.2%
60083	Old Mill Creek, IL	13.1%
60096	Winthrop Harbor, IL	13.0%
60656	Chicago, IL	12.9%
60053	Morton Grove, IL	12.8%
60712	Lincolnwood, IL	12.8%
60056	Mount Prospect, IL	12.1%
60646	Chicago, IL	12.1%

Zip Code	City	% of Residents Reporting "Fair" or "Poor" Health
60631	Chicago, IL	12.0%
60031	Gurnee, IL	11.6%
60030	Grayslake, IL	11.3%
60005	Arlington Heights, IL	11.2%
60088	North Chicago, IL	11.2%
60201	Evanston, IL	11.2%
60025	Glenview, IL	11.1%
60069	Lincolnshire, IL	11.0%
60202	Evanston, IL	10.9%
60004	Arlington Heights, IL	10.4%
60068	Park Ridge, IL	10.4%
60047	Long Grove, IL	10.2%
60061	Vernon Hills, IL	10.2%
60203	Skokie, IL	10.2%
60062	Northbrook, IL	10.1%
60035	Highland Park, IL	9.9%
60048	Libertyville, IL	9.8%
60026	Glenview, IL	9.5%
60044	Lake Bluff, IL	9.4%
60089	Buffalo Grove, IL	9.3%
60029	Golf, IL	9.2%
60045	Lake Forest, IL	9.2%
60015	Deerfield, IL	9.1%
60091	Wilmette, IL	8.4%
60093	Winnetka, IL	8.4%
60022	Glencoe, IL	8.0%
60043	Kenilworth, IL	7.7%
60208	Evanston, IL	No Data

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Zip Code	City/Town	ADI	Zip Code	City/Town	ADI
60064	North Chicago, IL	77.30	60202	Evanston, IL	27.73
60085	Waukegan, IL	74.21	60004	Arlington Heights, IL	26.76
60099	Zion, IL	67.65	60061	Vernon Hills, IL	25.38
60087	Waukegan, IL	63.70	60040	Highwood, IL	25.01
60073	Round Lake, IL	56.88	60631	Chicago, IL	24.41
60096	Winthrop Harbor, IL	52.54	60089	Buffalo Grove, IL	24.22
60626	Chicago, IL	48.08	60712	Lincolnwood, IL	22.67
60070	Prospect Heights, IL	47.34	60025	Glenview, IL	21.43
60016	Des Plaines, IL	45.00	60646	Chicago, IL	18.72
60659	Chicago, IL	44.85	60203	Skokie, IL	18.10
60090	Wheeling, IL	44.61	60068	Park Ridge, IL	17.77
60660	Chicago, IL	43.24	60201	Evanston, IL	17.73
60656	Chicago, IL	42.27	60047	Long Grove, IL	17.12
60030	Grayslake, IL	41.64	60044	Lake Bluff, IL	15.76
60645	Chicago, IL	41.16	60048	Libertyville, IL	14.92
60060	Mundelein, IL	38.95	60062	Northbrook, IL	14.57
60083	Old Mill Creek, IL	38.26	60015	Deerfield, IL	12.72
60077	Skokie, IL	36.30	60035	Highland Park, IL	12.69
60640	Chicago, IL	36.19	60026	Glenview, IL	11.49
60056	Mount Prospect, IL	34.86	60069	Lincolnshire, IL	10.83
60641	Chicago, IL	34.78	60088	North Chicago, IL	9.08
60714	Niles, IL	34.04	60091	Wilmette, IL	7.53
60031	Gurnee, IL	33.91	60029	Golf, IL	7.00
60005	Arlington Heights, IL	33.11	60093	Winnetka, IL	6.15
60053	Morton Grove, IL	32.48	60045	Lake Forest, IL	5.60
60076	Skokie, IL	30.82	60022	Glencoe, IL	3.29
60625	Chicago, IL	30.14	60043	Kenilworth, IL	2.04
60064	North Chicago, IL	77.30	60208	Evanston, IL	0.00

Source: Neighborhood Atlas- University of Wisconsin - School of Medicine and Public Health. Data as of 2020.

Zip Code	City/Town	% of Residents Below 200% of Poverty Level
60208*	Evanston, IL	100.0%
60064	North Chicago, IL	50.2%
60088	North Chicago, IL	45.0%
60659	Chicago, IL	41.9%
60085	Waukegan, IL	41.1%
60626	Chicago, IL	38.1%
60645	Chicago, IL	36.9%
60099	Zion, IL	34.5%
60087	Waukegan, IL	32.9%
60640	Chicago, IL	32.5%
60660	Chicago, IL	32.0%
60625	Chicago, IL	30.8%
60641	Chicago, IL	28.5%
60073	Round Lake, IL	27.5%
60077	Skokie, IL	26.9%
60714	Niles, IL	26.2%
60016	Des Plaines, IL	25.5%
60040	Highwood, IL	25.3%
60090	Wheeling, IL	24.3%
60201	Evanston, IL	24.1%
60656	Chicago, IL	22.4%
60070	Prospect Heights, IL	21.6%
60005	Arlington Heights, IL	18.9%
60060	Mundelein, IL	18.8%
60202	Evanston, IL	18.6%
60025	Glenview, IL	18.1%
60076	Skokie, IL	18.0%

Zip Code	City/Town	% of Residents Below 200% of Poverty Level
60053	Morton Grove, IL	17.7%
60056	Mount Prospect, IL	17.4%
60096	Winthrop Harbor, IL	16.6%
60712	Lincolnwood, IL	15.5%
60631	Chicago, IL	15.4%
60061	Vernon Hills, IL	14.6%
60030	Grayslake, IL	14.5%
60646	Chicago, IL	14.3%
60026	Glenview, IL	13.7%
60031	Gurnee, IL	13.4%
60004	Arlington Heights, IL	13.3%
60089	Buffalo Grove, IL	11.5%
60083	Old Mill Creek, IL	10.3%
60048	Libertyville, IL	10.2%
60203	Skokie, IL	10.1%
60062	Northbrook, IL	9.9%
60068	Park Ridge, IL	9.4%
60015	Deerfield, IL	8.5%
60069	Lincolnshire, IL	8.4%
60093	Winnetka, IL	8.1%
60035	Highland Park, IL	8.0%
60091	Wilmette, IL	7.9%
60044	Lake Bluff, IL	7.2%
60022	Glencoe, IL	6.9%
60029	Golf, IL	6.6%
60045	Lake Forest, IL	6.4%
60047	Long Grove, IL	6.0%
60043	Kenilworth, IL	5.6%

Endeavor Health ℠

Source: American Community Survey 2017-2021

* 60208 is zip code within Northwestern University

Zip Code	City/Town	% of Households Spending More Than 30% of Income on Housing
60208*	Evanston, IL	100.0%
60088	North Chicago, IL	62.8%
60626	Chicago, IL	42.2%
60659	Chicago, IL	41.9%
60029	Golf, IL	40.7%
60022	Glencoe, IL	40.2%
60660	Chicago, IL	38.2%
60064	North Chicago, IL	38.0%
60640	Chicago, IL	37.3%
60645	Chicago, IL	37.3%
60712	Lincolnwood, IL	37.2%
60077	Skokie, IL	36.9%
60201	Evanston, IL	36.5%
60641	Chicago, IL	35.9%
60085	Waukegan, IL	35.5%
60035	Highland Park, IL	35.4%
60625	Chicago, IL	35.0%
60090	Wheeling, IL	34.3%
60099	Zion, IL	34.2%
60026	Glenview, IL	34.0%
60714	Niles, IL	33.9%
60025	Glenview, IL	32.8%
60069	Lincolnshire, IL	32.6%
60053	Morton Grove, IL	32.6%
60083	Old Mill Creek, IL	32.3%
60005	Arlington Heights, IL	31.9%
60044	Lake Bluff, IL	31.7%

Zip Code	City/Town	% of Households Spending More Than 30% of Income on Housing
60070	Prospect Heights, IL	31.7%
60646	Chicago, IL	31.0%
60016	Des Plaines, IL	31.0%
60656	Chicago, IL	30.1%
60093	Winnetka, IL	30.0%
60062	Northbrook, IL	29.8%
60091	Wilmette, IL	29.3%
60073	Round Lake, IL	29.3%
60076	Skokie, IL	29.0%
60202	Evanston, IL	28.7%
60040	Highwood, IL	28.5%
60061	Vernon Hills, IL	28.4%
60631	Chicago, IL	27.9%
60056	Mount Prospect, IL	27.7%
60203	Skokie, IL	27.6%
60045	Lake Forest, IL	27.0%
60015	Deerfield, IL	26.8%
60004	Arlington Heights, IL	26.1%
60031	Gurnee, IL	25.9%
60068	Park Ridge, IL	25.7%
60087	Waukegan, IL	25.1%
60048	Libertyville, IL	24.5%
60089	Buffalo Grove, IL	23.7%
60043	Kenilworth, IL	23.6%
60030	Grayslake, IL	23.5%
60060	Mundelein, IL	23.5%
60047	Long Grove, IL	23.4%
60096	Winthrop Harbor, IL	22.1%

Endeavor Health℠

Source: American Community Survey 2017-2021

* 60208 is zip code within Northwestern University

Zip Code	City/Town	% of Residents Experiencing Food Insecurity
60626	Chicago, IL	19.8%
60659	Chicago, IL	19.2%
60640	Chicago, IL	18.8%
60660	Chicago, IL	17.2%
60645	Chicago, IL	16.8%
60064	North Chicago, IL	15.8%
60625	Chicago, IL	15.3%
60040	Highwood, IL	13.9%
60077	Skokie, IL	13.9%
60085	Waukegan, IL	13.9%
60016	Des Plaines, IL	13.8%
60201	Evanston, IL	13.8%
60714	Niles, IL	13.8%
60656	Chicago, IL	13.5%
60099	Zion, IL	13.3%
60005	Arlington Heights, IL	12.9%
60090	Wheeling, IL	12.8%
60202	Evanston, IL	12.4%
60641	Chicago, IL	12.4%
60070	Prospect Heights, IL	12.1%
60076	Skokie, IL	12.1%
60056	Mount Prospect, IL	11.9%
60646	Chicago, IL	11.8%
60631	Chicago, IL	11.6%
60712	Lincolnwood, IL	11.5%
60053	Morton Grove, IL	11.4%
60069	Lincolnshire, IL	11.2%

Zip Code	City/Town	% of Residents Experiencing Food Insecurity
60025	Glenview, IL	11.0%
60062	Northbrook, IL	10.8%
60004	Arlington Heights, IL	10.7%
60026	Glenview, IL	10.7%
60044	Lake Bluff, IL	10.3%
60087	Waukegan, IL	10.3%
60068	Park Ridge, IL	10.2%
60030	Grayslake, IL	9.9%
60061	Vernon Hills, IL	9.6%
60031	Gurnee, IL	9.3%
60015	Deerfield, IL	9.2%
60089	Buffalo Grove, IL	9.2%
60096	Winthrop Harbor, IL	9.2%
60091	Wilmette, IL	9.1%
60093	Winnetka, IL	8.7%
60035	Highland Park, IL	8.5%
60073	Round Lake, IL	8.4%
60048	Libertyville, IL	8.2%
60203	Skokie, IL	8.2%
60060	Mundelein, IL	8.0%
60043	Kenilworth, IL	7.3%
60022	Glencoe, IL	7.2%
60045	Lake Forest, IL	7.1%
60083	Old Mill Creek, IL	6.9%
60047	Long Grove, IL	6.8%
60029	Golf, IL	0.0%
60088	North Chicago, IL	0.0%
60208*	Evanston, IL	No Data

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* 60208 is zip code within Northwestern University

Zip Code	City/Town	Life Expectancy		Zip Code	City/Town	Life Expectancy
60043	Kenilworth, IL	87.7		60061	Vernon Hills, IL	81.6
60026	Glenview, IL	86.0		60005	Arlington Heights, IL	81.6
60022	Glencoe, IL	85.7		60090	Wheeling, IL	81.3
60083	Old Mill Creek, IL	85.3		60030	Grayslake, IL	81.3
60093	Winnetka, IL	84.5		60714	Niles, IL	81.1
60203	Skokie, IL	84.4		60047	Long Grove, IL	81.1
60091	Wilmette, IL	84.0		60656	Chicago, IL	81.0
60062	Northbrook, IL	83.8		60089	Buffalo Grove, IL	81.0
60035	Highland Park, IL	83.4		60077	Skokie, IL	81.0
60040	Highwood, IL	83.4		60202	Evanston, IL	80.9
60712	Lincolnwood, IL	83.3		60016	Des Plaines, IL	80.6
60053	Morton Grove, IL	83.1		60060	Mundelein, IL	80.5
60025	Glenview, IL	83.0		60631	Chicago, IL	80.1
60015	Deerfield, IL	83.0		60659	Chicago, IL	80.1
60201	Evanston, IL	83.0		60641	Chicago, IL	79.9
60646	Chicago, IL	82.8		60073	Round Lake, IL	79.8
60031	Gurnee, IL	82.7		60625	Chicago, IL	79.8
60069	Lincolnshire, IL	82.4		60645	Chicago, IL	79.6
60029	Golf, IL	82.3		60660	Chicago, IL	79.1
60045	Lake Forest, IL	82.3		60640	Chicago, IL	77.9
60076	Skokie, IL	82.0		60087	Waukegan, IL	77.8
60004	Arlington Heights, IL	81.9		60096	Winthrop Harbor, IL	77.8
60044	Lake Bluff, IL	81.8		60099	Zion, IL	77.3
60070	Prospect Heights, IL	81.7		60085	Waukegan, IL	77.1
60048	Libertyville, IL	81.7		60088	North Chicago, IL	76.9
60068	Park Ridge, IL	81.7		60626	Chicago, IL	76.8
60056	Mount Prospect, IL	81.7		60064	North Chicago, IL	76.1
60043	Kenilworth, IL	87.7		60208*	Evanston, IL	No Data

Endeavor Health℠

Source: USALEEP 2010-2015

* 60208 is zip code within Northwestern University

Zip Code	City/Town	% of Residents with High Blood Pressure
60069	Lincolnshire, IL	34.4%
60064	North Chicago, IL	33.4%
60714	Niles, IL	32.3%
60099	Zion, IL	31.2%
60712	Lincolnwood, IL	30.2%
60035	Highland Park, IL	29.9%
60062	Northbrook, IL	29.8%
60053	Morton Grove, IL	29.3%
60076	Skokie, IL	29.2%
60077	Skokie, IL	28.9%
60203	Skokie, IL	28.9%
60645	Chicago, IL	28.9%
60085	Waukegan, IL	28.8%
60083	Old Mill Creek, IL	28.6%
60087	Waukegan, IL	28.6%
60646	Chicago, IL	28.6%
60045	Lake Forest, IL	28.4%
60096	Winthrop Harbor, IL	28.4%
60631	Chicago, IL	28.3%
60025	Glenview, IL	28.2%
60659	Chicago, IL	28.0%
60068	Park Ridge, IL	27.8%
60026	Glenview, IL	27.7%
60048	Libertyville, IL	27.5%
60656	Chicago, IL	27.1%
60016	Des Plaines, IL	27.0%
60091	Wilmette, IL	27.0%

Zip Code	City/Town	% of Residents with High Blood Pressure
60093	Winnetka, IL	27.0%
60029	Golf, IL	26.9%
60015	Deerfield, IL	26.8%
60022	Glencoe, IL	26.7%
60030	Grayslake, IL	26.7%
60005	Arlington Heights, IL	26.6%
60044	Lake Bluff, IL	26.5%
60004	Arlington Heights, IL	26.4%
60056	Mount Prospect, IL	26.4%
60040	Highwood, IL	26.2%
60626	Chicago, IL	26.0%
60043	Kenilworth, IL	25.9%
60047	Long Grove, IL	25.8%
60031	Gurnee, IL	25.7%
60070	Prospect Heights, IL	25.7%
60640	Chicago, IL	25.4%
60090	Wheeling, IL	25.3%
60089	Buffalo Grove, IL	25.2%
60202	Evanston, IL	25.1%
60060	Mundelein, IL	25.0%
60660	Chicago, IL	24.7%
60061	Vernon Hills, IL	24.6%
60641	Chicago, IL	24.2%
60201	Evanston, IL	23.6%
60073	Round Lake, IL	23.3%
60625	Chicago, IL	21.4%
60088	North Chicago, IL	11.4%
60208*	Evanston, IL	No Data

Endeavor Health ℠

Source: PLACES 2021

* 60208 is zip code within Northwestern University

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Zip Code	City/Town	% of Residents with Diabetes	Zip Code	City/Town	% of Residents with Diabetes
60064	North Chicago, IL	14.8%	60060	Mundelein, IL	8.6%
60085	Waukegan, IL	13.1%	60656	Chicago, IL	8.6%
60099	Zion, IL	11.9%	60031	Gurnee, IL	8.5%
60659	Chicago, IL	11.9%	60056	Mount Prospect, IL	8.5%
60087	Waukegan, IL	11.2%	60070	Prospect Heights, IL	8.5%
60645	Chicago, IL	11.2%	60631	Chicago, IL	8.5%
60714	Niles, IL	11.0%	60026	Glenview, IL	8.4%
60076	Skokie, IL	10.6%	60030	Grayslake, IL	8.3%
60712	Lincolnwood, IL	10.6%	60045	Lake Forest, IL	8.3%
60077	Skokie, IL	10.4%	60048	Libertyville, IL	8.3%
60053	Morton Grove, IL	10.3%	60068	Park Ridge, IL	8.1%
60040	Highwood, IL	10.1%	60625	Chicago, IL	8.1%
60069	Lincolnshire, IL	10.1%	60005	Arlington Heights, IL	8.0%
60083	Old Mill Creek, IL	9.6%	60047	Long Grove, IL	8.0%
60626	Chicago, IL	9.6%	60061	Vernon Hills, IL	8.0%
60016	Des Plaines, IL	9.4%	60015	Deerfield, IL	7.9%
60641	Chicago, IL	9.4%	60044	Lake Bluff, IL	7.9%
60646	Chicago, IL	9.3%	60202	Evanston, IL	7.9%
60096	Winthrop Harbor, IL	9.2%	60004	Arlington Heights, IL	7.8%
60640	Chicago, IL	9.1%	60091	Wilmette, IL	7.8%
60025	Glenview, IL	8.9%	60029	Golf, IL	7.7%
60062	Northbrook, IL	8.9%	60089	Buffalo Grove, IL	7.7%
60090	Wheeling, IL	8.9%	60093	Winnetka, IL	7.6%
60660	Chicago, IL	8.9%	60201	Evanston, IL	7.5%
60035	Highland Park, IL	8.8%	60022	Glencoe, IL	7.3%
60203	Skokie, IL	8.8%	60043	Kenilworth, IL	7.0%
60073	Round Lake, IL	8.7%	60088	North Chicago, IL	2.3%
			60208*	Evanston, IL	No Data

Endeavor Health℠

Source: PLACES 2021

* 60208 is zip code within Northwestern University

Zip Code	City/Town	% of Residents with Poor Mental Health		Zip Code	City/Town	% of Residents with Poor Mental Health
60088	North Chicago, IL	22.6%		60077	Skokie, IL	11.9%
60064	North Chicago, IL	18.4%		60631	Chicago, IL	11.9%
60085	Waukegan, IL	18.0%		60061	Vernon Hills, IL	11.9%
60099	Zion, IL	16.9%		60076	Skokie, IL	11.8%
60073	Round Lake, IL	16.2%		60005	Arlington Heights, IL	11.8%
60626	Chicago, IL	16.0%		60714	Niles, IL	11.7%
60087	Waukegan, IL	15.8%		60044	Lake Bluff, IL	11.5%
60659	Chicago, IL	15.0%		60646	Chicago, IL	11.4%
60040	Highwood, IL	14.7%		60048	Libertyville, IL	11.4%
60645	Chicago, IL	14.5%		60004	Arlington Heights, IL	11.4%
60096	Winthrop Harbor, IL	14.4%		60089	Buffalo Grove, IL	11.2%
60660	Chicago, IL	14.3%		60053	Morton Grove, IL	11.1%
60641	Chicago, IL	14.2%		60015	Deerfield, IL	11.1%
60201	Evanston, IL	14.1%		60025	Glenview, IL	10.9%
60060	Mundelein, IL	13.8%		60068	Park Ridge, IL	10.9%
60625	Chicago, IL	13.8%		60712	Lincolnwood, IL	10.8%
60640	Chicago, IL	13.6%		60045	Lake Forest, IL	10.8%
60083	Old Mill Creek, IL	13.4%		60035	Highland Park, IL	10.4%
60031	Gurnee, IL	13.3%		60203	Skokie, IL	10.0%
60090	Wheeling, IL	13.3%		60029	Golf, IL	10.0%
60656	Chicago, IL	13.1%		60069	Lincolnshire, IL	9.5%
60030	Grayslake, IL	13.1%		60062	Northbrook, IL	9.5%
60016	Des Plaines, IL	12.8%		60026	Glenview, IL	9.5%
60070	Prospect Heights, IL	12.8%		60093	Winnetka, IL	9.3%
60202	Evanston, IL	12.2%		60043	Kenilworth, IL	9.3%
60056	Mount Prospect, IL	12.1%		60022	Glencoe, IL	9.2%
60047	Long Grove, IL	12.1%		60091	Wilmette, IL	9.0%
				60208*	Evanston, IL	No Data

Endeavor Health℠

Source: PLACES 2021

* 60208 is zip code within Northwestern University

Zip Code	City/Town	Cancer Diagnosis Rate
60088	North Chicago, IL	1,017.52
60029	Golf, IL	961.69
60203	Skokie, IL	765.79
60026	Glenview, IL	681.72
60062	Northbrook, IL	676.43
60091	Wilmette, IL	670.95
60043	Kenilworth, IL	663.56
60093	Winnetka, IL	643.99
60089	Buffalo Grove, IL	643.25
60035	Highland Park, IL	633.47
60631	Chicago, IL	632.64
60031	Gurnee, IL	630.79
60022	Glencoe, IL	626.81
60047	Long Grove, IL	624.68
60045	Lake Forest, IL	606.74
60030	Grayslake, IL	606.47
60202	Evanston, IL	603.17
60201	Evanston, IL	600.58
60714	Niles, IL	599.95
60025	Glenview, IL	590.13
60015	Deerfield, IL	583.32
60076	Skokie, IL	581.19
60712	Lincolnwood, IL	570.74
60005	Arlington Heights, IL	570.40
60077	Skokie, IL	569.77
60068	Park Ridge, IL	569.45
60048	Libertyville, IL	567.39

Zip Code	City/Town	Cancer Diagnosis Rate
60016	Des Plaines, IL	565.68
60099	Zion, IL	560.40
60004	Arlington Heights, IL	558.88
60069	Lincolnshire, IL	558.49
60646	Chicago, IL	554.79
60096	Winthrop Harbor, IL	553.01
60087	Waukegan, IL	552.88
60056	Mount Prospect, IL	550.44
60053	Morton Grove, IL	548.81
60060	Mundelein, IL	538.87
60090	Wheeling, IL	537.10
60626	Chicago, IL	532.47
60044	Lake Bluff, IL	530.08
60070	Prospect Heights, IL	527.69
60656	Chicago, IL	511.57
60641	Chicago, IL	506.96
60083	Old Mill Creek, IL	495.52
60073	Round Lake, IL	495.44
60061	Vernon Hills, IL	487.54
60645	Chicago, IL	483.08
60660	Chicago, IL	481.15
60625	Chicago, IL	478.60
60040	Highwood, IL	478.49
60640	Chicago, IL	477.58
60659	Chicago, IL	467.14
60085	Waukegan, IL	453.19
60064	North Chicago, IL	439.03
60208*	Evanston, IL	No Data

Endeavor Health ℠

Source: Illinois State Cancer Registry 2016-2020

* 60208 is zip code within Northwestern University

Zip Code	City/Town	Colon Cancer Diagnosis Rate	Zip Code	City/Town	Colon Cancer Diagnosis Rate
60203	Skokie, IL	61.76	60047	Long Grove, IL	41.58
60631	Chicago, IL	59.92	60053	Morton Grove, IL	41.33
60099	Zion, IL	57.60	60087	Waukegan, IL	41.14
60656	Chicago, IL	55.73	60060	Mundelein, IL	41.05
60714	Niles, IL	53.66	60056	Mount Prospect, IL	40.40
60646	Chicago, IL	53.31	60073	Round Lake, IL	40.20
60626	Chicago, IL	52.81	60004	Arlington Heights, IL	40.14
60031	Gurnee, IL	51.32	60096	Winthrop Harbor, IL	39.52
60089	Buffalo Grove, IL	50.47	60712	Lincolnwood, IL	39.05
60016	Des Plaines, IL	49.18	60048	Libertyville, IL	38.50
60645	Chicago, IL	48.98	60069	Lincolnshire, IL	37.77
60077	Skokie, IL	46.98	60025	Glenview, IL	37.67
60625	Chicago, IL	46.87	60659	Chicago, IL	37.43
60640	Chicago, IL	46.82	60061	Vernon Hills, IL	37.34
60660	Chicago, IL	46.27	60091	Wilmette, IL	37.06
60068	Park Ridge, IL	46.24	60201	Evanston, IL	36.42
60026	Glenview, IL	45.85	60040	Highwood, IL	36.32
60030	Grayslake, IL	45.51	60035	Highland Park, IL	34.72
60090	Wheeling, IL	45.22	60093	Winnetka, IL	34.68
60005	Arlington Heights, IL	45.20	60202	Evanston, IL	34.23
60076	Skokie, IL	43.62	60015	Deerfield, IL	31.78
60085	Waukegan, IL	43.21	60083	Old Mill Creek, IL	29.90
60062	Northbrook, IL	43.07	60044	Lake Bluff, IL	26.63
60641	Chicago, IL	42.58	60022	Glencoe, IL	20.17
60064	North Chicago, IL	42.00	60029	Golf, IL	No Data
60045	Lake Forest, IL	41.99	60043	Kenilworth, IL	No Data
60070	Prospect Heights, IL	41.97	60088	North Chicago, IL	No Data
			60208	Evanston, IL	No Data

Endeavor Health ℠

Source: Illinois State Cancer Registry 2016-2020

Zip Code	City/Town	Invasive Breast Cancer Diagnosis Rate
60088	North Chicago, IL	592.35
60043	Kenilworth, IL	258.88
60203	Skokie, IL	247.66
60091	Wilmette, IL	241.04
60093	Winnetka, IL	211.57
60089	Buffalo Grove, IL	207.80
60202	Evanston, IL	205.45
60070	Prospect Heights, IL	204.01
60035	Highland Park, IL	202.21
60031	Gurnee, IL	200.88
60076	Skokie, IL	199.08
60026	Glenview, IL	198.91
60712	Lincolnwood, IL	198.77
60022	Glencoe, IL	197.55
60015	Deerfield, IL	192.78
60004	Arlington Heights, IL	192.18
60005	Arlington Heights, IL	191.37
60040	Highwood, IL	189.52
60631	Chicago, IL	188.85
60045	Lake Forest, IL	188.79
60047	Long Grove, IL	188.68
60201	Evanston, IL	186.79
60061	Vernon Hills, IL	185.89
60030	Grayslake, IL	184.49
60077	Skokie, IL	184.41
60062	Northbrook, IL	183.01
60053	Morton Grove, IL	180.28

Zip Code	City/Town	Invasive Breast Cancer Diagnosis Rate
60056	Mount Prospect, IL	177.74
60025	Glenview, IL	177.53
60044	Lake Bluff, IL	176.49
60048	Libertyville, IL	171.29
60714	Niles, IL	168.05
60083	Old Mill Creek, IL	167.15
60016	Des Plaines, IL	167.08
60068	Park Ridge, IL	166.75
60656	Chicago, IL	166.51
60646	Chicago, IL	163.92
60060	Mundelein, IL	157.13
60087	Waukegan, IL	155.30
60099	Zion, IL	153.84
60096	Winthrop Harbor, IL	151.75
60069	Lincolnshire, IL	149.46
60640	Chicago, IL	149.26
60659	Chicago, IL	147.01
60090	Wheeling, IL	144.41
60645	Chicago, IL	143.47
60626	Chicago, IL	143.21
60073	Round Lake, IL	136.65
60625	Chicago, IL	133.94
60641	Chicago, IL	129.67
60660	Chicago, IL	119.77
60085	Waukegan, IL	100.94
60064	North Chicago, IL	97.85
60029	Golf, IL	No Data
60208	Evanston, IL	No Data

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Source: Illinois State Cancer Registry 2016-2020

Zip Code	City/Town	Lung Cancer Diagnosis Rate		Zip Code	City/Town	Lung Cancer Diagnosis Rate
60099	Zion, IL	86.34		60056	Mount Prospect, IL	54.32
60030	Grayslake, IL	78.53		60625	Chicago, IL	53.70
60096	Winthrop Harbor, IL	78.16		60201	Evanston, IL	53.46
60087	Waukegan, IL	74.83		60640	Chicago, IL	53.27
60064	North Chicago, IL	71.57		60645	Chicago, IL	50.25
60631	Chicago, IL	71.23		60660	Chicago, IL	49.15
60040	Highwood, IL	69.88		60076	Skokie, IL	48.99
60031	Gurnee, IL	68.66		60004	Arlington Heights, IL	48.08
60641	Chicago, IL	66.90		60712	Lincolnwood, IL	48.08
60016	Des Plaines, IL	66.33		60202	Evanston, IL	47.95
60090	Wheeling, IL	64.62		60053	Morton Grove, IL	47.01
60047	Long Grove, IL	63.52		60035	Highland Park, IL	45.57
60026	Glenview, IL	62.65		60203	Skokie, IL	45.12
60005	Arlington Heights, IL	62.53		60068	Park Ridge, IL	45.01
60060	Mundelein, IL	61.64		60091	Wilmette, IL	44.92
60073	Round Lake, IL	61.42		60093	Winnetka, IL	44.05
60714	Niles, IL	61.26		60048	Libertyville, IL	43.43
60626	Chicago, IL	59.36		60070	Prospect Heights, IL	41.84
60656	Chicago, IL	59.00		60045	Lake Forest, IL	41.37
60089	Buffalo Grove, IL	57.84		60061	Vernon Hills, IL	37.93
60069	Lincolnshire, IL	57.76		60083	Old Mill Creek, IL	37.30
60025	Glenview, IL	56.59		60044	Lake Bluff, IL	35.97
60646	Chicago, IL	56.47		60015	Deerfield, IL	34.68
60085	Waukegan, IL	56.31		60022	Glencoe, IL	25.52
60062	Northbrook, IL	55.35		60088	North Chicago, IL	No Data
60659	Chicago, IL	54.78		60043	Kenilworth, IL	No Data
60077	Skokie, IL	54.33		60029	Golf, IL	No Data
				60208	Evanston, IL	No Data

Endeavor Health SM

Source: Illinois State Cancer Registry 2016-2020

Zip Code	City/Town	Prostate Cancer Diagnosis Rate
60026	Glenview, IL	206.66
60203	Skokie, IL	205.24
60093	Winnetka, IL	203.03
60201	Evanston, IL	195.43
60045	Lake Forest, IL	192.50
60044	Lake Bluff, IL	181.52
60022	Glencoe, IL	180.84
60202	Evanston, IL	179.78
60048	Libertyville, IL	176.63
60047	Long Grove, IL	173.07
60062	Northbrook, IL	172.38
60091	Wilmette, IL	170.67
60087	Waukegan, IL	169.39
60015	Deerfield, IL	169.25
60089	Buffalo Grove, IL	163.82
60035	Highland Park, IL	159.29
60043	Kenilworth, IL	155.51
60076	Skokie, IL	154.65
60069	Lincolnshire, IL	154.12
60096	Winthrop Harbor, IL	152.76
60646	Chicago, IL	151.95
60031	Gurnee, IL	151.26
60025	Glenview, IL	150.30
60083	Old Mill Creek, IL	149.01
60056	Mount Prospect, IL	146.45
60004	Arlington Heights, IL	144.31
60030	Grayslake, IL	143.37

Zip Code	City/Town	Prostate Cancer Diagnosis Rate
60631	Chicago, IL	141.33
60068	Park Ridge, IL	139.10
60060	Mundelein, IL	138.88
60099	Zion, IL	132.89
60053	Morton Grove, IL	131.29
60005	Arlington Heights, IL	130.53
60660	Chicago, IL	125.69
60064	North Chicago, IL	123.55
60077	Skokie, IL	122.74
60070	Prospect Heights, IL	120.87
60016	Des Plaines, IL	119.55
60714	Niles, IL	118.99
60090	Wheeling, IL	115.35
60626	Chicago, IL	114.94
60061	Vernon Hills, IL	112.61
60641	Chicago, IL	108.35
60085	Waukegan, IL	107.24
60656	Chicago, IL	100.59
60625	Chicago, IL	100.21
60659	Chicago, IL	97.97
60640	Chicago, IL	97.90
60645	Chicago, IL	95.89
60073	Round Lake, IL	94.01
60712	Lincolnwood, IL	85.61
60040	Highwood, IL	77.25
60088	North Chicago, IL	0.00
60029	Golf, IL	No Data
60208	Evanston, IL	No Data

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Endeavor Health

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Community Health Survey 2024

Thank you for participating in Endeavor Health's Community Health survey. Endeavor Health includes the following hospitals: Edward, Elmhurst, Evanston, Glenbrook, Highland Park, Linden Oaks, Northwest Community, Skokie and Swedish. The survey results, along with other data, will help us identify our community's greatest health needs and guide our outreach efforts and how to best use our resources. **Your responses are anonymous and will be kept confidential.** This survey consists of 22 questions and will take approximately 8-10 minutes to complete.

SURVEY INSTRUCTIONS-PLEASE READ
When answering these questions please think of health and our community very broadly. In addition to your own health, consider the health of your family, friends, neighbors and the entire community. Our community includes individuals of many different races and ethnicities and who are from many different socio-economic classes (affluent, middle class and low-income). **PLEASE CONSIDER EVERYONE WHEN ANSWERING THESE QUESTIONS**.

Section A: Access to Healthcare
1. Do you feel all community members have adequate **access to** the following healthcare services**?**

    Routine medical care (primary care)?   Yes   No   Unsure

    Specialty care (cancer specialists, cardiologists, orthopedics, GI physicians, etc.)?   Yes   No   Unsure

    Prenatal care? Yes   No   Unsure

    Mental health care (depression, anxiety, PTSD, suicide, etc.)?   Yes   No   Unsure

    Substance use treatment (alcohol, prescription misuse, and other drugs)?   Yes   No   Unsure

    Preventive screenings (mammograms, colonoscopies, lung screenings, etc.)?   Yes   No   Unsure

    Immunizations? Yes   No   Unsure

    Oral health care (dentist)? Yes   No   Unsure

    Vision?   Yes   No   Unsure

    Audiology (hearing)?   Yes   No   Unsure

    Prescription medication?   Yes   No   Unsure

2. How significant are the following barriers in accessing health care?

Hours of Operation (availability of evening/weekend appointments): Major Barrier   Moderate Barrier
Minor Barrier   No barrier   Unsure

Availability of physicians (appointment availability, accepting new patients): Major Barrier   Moderate Barrier
Minor Barrier   No barrier   Unsure

Insurance restrictions: Major Barrier   Moderate Barrier   Minor Barrier   No barrier   Unsure

Lack of insurance: Major Barrier   Moderate Barrier   Minor Barrier   No barrier   Unsure

Transportation: Major Barrier   Moderate Barrier   Minor Barrier   No barrier   Unsure

Language: Major Barrier   Moderate Barrier   Minor Barrier   No barrier   Unsure

Limited financial resources: Major Barrier   Moderate Barrier   Minor Barrier   No barrier   Unsure

Section B: Behavioral Health
In this section we will assess our concerns about behavioral health issues (mental health and substance use) in our community. When ranking your answer, **please consider the seriousness or magnitude of the issue, not whether people have access to care for it.**

3. Please provide your level of concern for the following behavioral health issues.

Mental Illness (this includes depression, anxiety, and more complex mental health issues):
Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Suicide: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Alcohol Use: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Prescription Drug Misuse: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Marijuana Misuse: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Other Drug Use (cocaine, heroin, etc.): Major Concern   Moderate Concern   Minor Concern
No Concern   Unsure

4. If you have any other behavioral health concern not addressed above please list here.
Open Answer (optional)

Section C: Chronic Diseases and Health Issues
In this section we will assess our concerns about different chronic diseases/health issues in our community. When ranking your answer, **please consider the seriousness or magnitude of the issue, not whether people have access to care for these concerns.**

5. Please rank your level of concern for each of the following chronic diseases/health issues.

Arthritis/Osteoporosis/Back Conditions: Major Concern   Moderate Concern   Minor Concern
No Concern   Unsure

Cancer: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Chronic Kidney Disease: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Dementia/Alzheimer's: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Diabetes/Pre-Diabetes: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Hearing Loss: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Heart Disease/High Blood Pressure/Stroke: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

HIV/AIDS-Sexually Transmitted Disease: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Infant Mortality: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Obesity in adults: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Obesity in children: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Oral Health (Dental):   Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Respiratory Illness (Asthma/COPD/breathing):   Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Vision: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Section D: Modifiable Risk Behaviors

Premature deaths in the U.S. can be linked back to lifestyle, behaviors and choices people make that affect their health. These are not hereditary. Please read each of the following and rank your concern for our community.

6. Please rank your level of concern for each of the following modifiable risk behaviors.

Physical activity (lack of exercise):   Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Nutrition (**choosing** healthy foods):   Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Smoking/Tobacco (includes vaping, all forms of tobacco):   Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Section E: Other Concerns/Social Determinants of Health

There are many non-medical factors that influence health outcomes. These are often referred to as Social Determinants of Health (SDOH).

7. Please rank your level of concern for each of the following Social Determinants of Health (SDOH) and other community issues:

Adequate/affordable/safe housing: Major Concern   Moderate Concern   Minor Concern   No Concern

Unsure

Adequate employment opportunities: Major Concern   Moderate Concern   Minor Concern   No Concern
Unsure

Child abuse: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure Concern

Community violence: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Domestic violence: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Elder abuse: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Food insecurity (ability to access healthy food): Major Concern   Moderate Concern   Minor Concern
No Concern   Unsure

Homelessness: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Infant/child health: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Older adult's ability to age in place (stay in their homes):   Major Concern   Moderate Concern
Minor Concern   No Concern   Unsure

Racism or other discrimination: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Teen births: Major Concern   Moderate Concern   Minor Concern   No Concern   Unsure

Section F: Most Significant Health Concern
8. Please list what you feel is our community's most significant health concern. Your answer could be focused on access to care, a specific health concern, a modifiable risk factor or a social concern.
   Open Answer (optional)

Section G: Individual Health Status
Throughout this survey we have asked you to answer questions based on your perception of your community's health. For the following questions please answer based on **your own** health experience.

9. How would you rate the current status of your **physical** health?
   Excellent
   Good
   Fair
   Poor
   Prefer not to answer

10. How would you rate the current status of your **mental** health?
    Excellent
    Good
    Fair
    Poor
    Prefer not to answer

11. How confident do you feel understanding information about health education and prevention?
    Very confident
    Somewhat confident
     Not so confident
    Not at all confident
    Prefer not to answer

12. Do you have a doctor or clinic where you go for regular care?
    Yes
    No
    Prefer not to answer

13. Please tell us your current health insurance status
    Private/commercial insurance
    Health insurance purchased from the ACA Marketplace
    Medicare
    Medicaid
    Medicare and Medicaid (DUAL)
    Government/VA
    Uninsured
    Other
    Prefer not to answer

14. Do you have dental insurance?
     Yes
     No
     Prefer not to answer

Section H: Demographics

Our community is very diverse, and this section will help us have a better understanding of who has participated in the survey.

Please answer the following questions:

15. Enter the five-digit zip code where you live. *Open Answer*

16. Which of these best describes your current gender identity?
    Male
    Female
    Non-binary
    Transgender
    Gender fluid
    Prefer not to answer
    Another gender identify *Open Answer*

17. Which of these best describes your sexual orientation**?**
    Straight/Heterosexual
    Gay or lesbian
    Bisexual
    Asexual
    Pansexual
    Prefer not to answer
    Another sexual orientation *Open Answer*

18. What is your highest level of education?
    Less than high school graduation
    High school graduate (includes equivalency)
    Some college, no degree
    Associate's degree
    Bachelor's degree
    Master's or Doctorate degree
    Vocational/trade school certificate
    Prefer not to answer
    Other *Open Answer*

19. What is your age?
    0-17
    18-24
    25-34
    35-44
    45-54
    55-64
    65-74
    75+
    Prefer not to answer

20. Which race/ethnicity best describes you?
    African American/Black
    American Indian or Alaskan Native
    Asian
    Latino (a)/Hispanic
    Middle Eastern/Arab American or Persian
    Pacific Islander or Hawaiian Native
    White
    Two or more races/ethnicities
    Prefer not to answer
    Another race or ethnicity *Open Answer*

21. What is your annual household income?
    Less than $10,000
    $10,000-$19,999
    $20,000-$39,999
    $40,000-$59,000
    $60,000-$79,000
    $80,000-$99,999
    $100,000-$199,999
    Over $200,000
    Prefer not to answer

22. Does anyone in your household live with a physical, mental or intellectual disability?
    Yes
    No
    Prefer not to answer

2024 Community Health Needs Assessment
NS Summary/Comparison Document

Endeavor Health	Focus Group EV: Second Baptist Church (English)	Focus Group SK: Niles TWP Food Pantry (English)	Focus Group GB: Northbrook Public Library (Mongolian)	Focus Group HP: Roberti Care (Spanish)	Survey Key Informant	Survey Broad Community	Secondary Data Metopio/Claritas	Ranking 1-5 (5 Is The Greatest Need)
SECTION A: ADEQUATE ACCESS TO HEALTHCARE SERVICES (Response options: Yes, No, Unsure)								
Primary Care	NO-70%	NO-100%	NO-50%	NO-83%	NO-59%	NO-37%		
Specialty Care	NO-92%	NO-100%	NO-88%	NO-100%	NO-77%	NO-45%		
Prenatal Care	NO-70%	NO-75%	NO-50%	NO-58%	NO-42%	NO-28%		
Mental Health Care	NO-100%	NO-100%	NO-88%	NO-75%	NO-84%	NO-49%		
Substance Abuse Treatment	NO-100%	NO-92%	NO-100%	NO-100%	NO-76%	NO-40%		
Preventative Screenings	NO-100%	NO-92%	NO-100%	NO-50%	NO-57%	NO-35%		
Immunizations	NO-23%	NO-8%	NO-50%	NO-25%	NO-35%	NO-19%		
Oral Health Care/Dentist	NO-16%	NO-100%	NO-75%	NO-100%	NO-71%	NO-42%		
Vision Services	NO-77%	NO-100%	NO-63%	NO-67%	NO-63%	NO-39%		
Audiology/Hearing Services	NO-92%	NO-100%	NO-88%	NO-67%	NO-66%	NO-38%		
Prescription Medication	NO-100%	NO-80%	NO-63%	NO-75%	NO-63%	NO-38%		

Barriers to Healthcare (Response options: Major Barrier, Moderate Barrier, Minor Barrier, No Barrier, Unsure)													
	Major Barrier	Moderate Barrier	Major Barrier	Moderate Barrier	Major Barrier	Moderate Barrier	Major Barrier	Moderate Barrier	Major Barrier	Moderate Barrier	Major Barrier	Moderate Barrier	
Hours of operation	83%	17%	28%	72%	88%	12%	50%	50%	15%	49%	21%	38%	
Availability of physicians	100%	0%	64%	36%	25%	50%	67%	8%	51%	36%	47%	30%	
Insurance restrictions	50%	50%	100%	0%	75%	25%	92%	8%	63%	22%	43%	28%	
Lack of insurance	92%	0%	92%	8%	75%	25%	92%	8%	65%	19%	50%	14%	Uninsured rate > than EH & IL
Transportation	20%	80%	16%	84%	0%	38%	58%	17%	36%	48%	17%	30%	
Language	42%	58%	57%	43%	50%	38%	75%	25%	35%	41%	11%	24%	Limited language proficiency > than EH & IL
Limited financial resources	92%	8%	90%	10%	63%	37%	100%	0%	62%	26%	46%	21%	Overall high household income but 26% of service area make <$50k. 16 zip codes living BPL- > than EH & IL

	Focus Group EV: Second Baptist Church (English)		Focus Group SK: Niles TWP Food Pantry (English)		Focus Group GB: Northbrook Public Library (Mongolian)		Focus Group HP: Roberti Care (Spanish)		Survey Key Informant		Survey Broad Community		Secondary Data Metopio/Claritas	Ranking 1-5 (5 Is The Greatest Need)

SECTION A: ADEQUATE ACCESS TO HEALTHCARE SERVICES (CONTINUED)

| Notes on Access to Care: Abbreviations: RX=Prescription Medication BPL=Below Poverty Level PCP=Primary Care Physician | RX prices vary. It's hard to understand the regulations. Insurance varies so much. Dental rarely covered by insurance. People leave the country to get affordable dental care. Navigating system of healthcare coverage. Getting bounced around to get answers for care and coverage | People w/o insurance get little/no access to care. Lack of understanding of US health system. New comers have no idea where to start. As income ^ /access < Language barriers | Lack of access due to no health insurance. Long wait at health centers that treat uninsured. Language barrier. Discrimination due to language barrier. Discrimination towards unemployed-care is not the same. Appt. times not available for those who work long hours/caregivers | | Limited access to PCP Limited Specialty Care MDs Long wait times Access to care for uninsured and undocumented a concern Language barriers | | |

SECTION B: BEHAVIORAL HEALTH (Response Options: Major Concern, Moderate Concern, Minor Concern, No Concern, or Unsure)

	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern		
Mental Illness	83%	17%	58%	42%	88%	12%	92%	0%	82%	17%	54%	27%		
Suicide	84%	16%	42%	58%	0%	25%	75%	25%	47%	38%	41%	40%		
Alcohol Use	92%	8%	90%	10%	88%	12%	92%	8%	47%	38%	33%	35%		
Prescription Drug Misuse	61%	39%	12%	88%	38%	25%	75%	25%	38%	41%	34%	33%		
Marijuana Misuse	20%	80%	70%	30%	13%	50%	92%	8%	25%	37%	21%	24%		
Other Drug Use	58%	42%	58%	42%	13%	37%	100%	0%	39%	38%	40%	29%		
Notes on Behavioral Health:	Anger, racial anxieties, gender anxieties, sexual stress		Suicide isn't discussed enough publically		Adult Addictions: Alcohol & Gambling Children Addictions: video games, social media, electronics, e-cigarettes. DV rooted from stress. Myths around accessing mental health and losing job, custody, over prescribing Rx		Children/teens are more stressed which leads to substance abuse. Alcoholics in the street can lead to teen drinking. Parents work long hours kids unsupervised leads to youth to make bad choices. Need parenting mental health workshops.		Mental Health Access to Care Lack of Mental Health Providers Lack of Inpatient Beds for Behavioral Health		Access to Mental Health Depression & Anxiety Substance Abuse & Addiction Domestic Violence Eating Disorders Social Isolation & loneliness			

Endeavor Health	Focus Group EV: Second Baptist Church (English)		Focus Group SK: Niles TWP Food Pantry (English)		Focus Group GB: Northbrook Public Library (Mongolian)		Focus Group HP: Roberti Care (Spanish)		Survey Key Informant		Survey Broad Community		Secondary Data Metopio/Claritas	Ranking 1-5 (5 Is The Greatest Need)
SECTION C: CHRONIC DISEASES AND OTHER HEALTH ISSUES (Response options: Major Concern, Moderate Concern, Minor Concern, No Concern or Unsure)														
	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern		
Arthritis/Osteoporosis/ Back Conditions	30%	70%	100%	0%	100%	0%	100%	0%	13%	37%	29%	40%		
Cancer	70%	30%	100%	0%	100%	0%	100%	0%	42%	45%	58%	26%	Comparable to EEH, less than IL, but 23 zip codes > than EH & IL	
Chronic Kidney Disease	53%	47%	80%	20%	63%	37%	67%	33%	26%	42%	32%	35%		
Dementia/Alzheimer's	92%	8%	80%	20%	0%	50%	100%	0%	40%	44%	55%	28%		
Diabetes/Pre-Diabetes	91%	9%	80%	20%	88%	12%	100%	0%	62%	27%	46%	38%	Comparable with EH & Il, but 13 zip codes higher than EH & IL	
Hearing Loss	10%	90%	35%	65%	25%	50%	75%	25%	5%	36%	20%	38%		
Heart Disease/High Blood Pressure (HBP) /Stroke	84%	16%	90%	10%	100%	0%	100%	0%	58%	31%	55%	30%	HBP comparable with EH & IL but 9 zip codes higher than EH & IL	
HIV/AID/Sexually Transmitted Disease	35%	0%	65%	35%	0%	50%	42%	50%	10%	34%	16%	30%		
Infant Mortality	46%	54%	0%	35%	0%	38%	25%	75%	20%	30%	25%	25%		
Obesity-Adults	76%	14%	100%	0%	88%	12%	100%	0%	56%	28%	46%	31%		
Obesity-Children	100%	0%	100%	0%	63%	37%	100%	0%	55%	29%	47%	28%		
Oral Health (Dentist)	33%	67%	100%	0%	100%	0%	100%	%	31%	38%	24%	39%		
Respiratory Illness (Asthma)	53%	47%	33%	67%	25%	75%	75%	25%	32%	51%	33%	37%		
Vision	0%	53%	80%	20%	100%	0%	75%	25%	14%	42%	23%	38%		
Notes on Chronic Disease:	Sickle cell, MS, gut health, autoimmune		Concerns that pharm companies have no interest in cures and that the government and companies make more money by keeping people sick.		Liver, prostate health, women's health, chronic headaches, birth control methods, UTI, pancreatic health,		Tuberculosis							

Endeavor Health	Focus Group EV: Second Baptist Church (English)		Focus Group SK: Niles TWP Food Pantry (English)		Focus Group GB: Northbrook Public Library (Mongolian)		Focus Group HP: Roberti Care (Spanish)		Survey Key Informant		Survey Broad Community		Secondary Data Metopio/Claritas	Ranking 1-5 (5 Is The Greatest Need)
SECTION D: MODIFIABLE RISK BEHAVIORS (Response options: Major Concern, Moderate Concern, Minor Concern, No Concern, Unsure)														
	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern		
Physical Activity (lack of exercise)	92%	8%	92%	8%	75%	25%	100%	0%	49%	42%	39%	41%		
Nutrition (choosing healthy food)	100%	0%	75%	25%	50%	50%	100%	0%	68%	28%	43%	38%		
Smoking/Tobacco (includes vaping)	100%	0%	82%	18%	100%	0%	92%	8%	49%	36%	43%	27%		
Notes on Modifiable Risk Behaviors:	Sleep deprivation, environmental issues (environmental racism)		Negative influences were technology and social media time and attention and family Influences. They also felt that the lack of physical education and recess time is negative for kids.		Overuse of alcohol Word of mouth medicine due to lack of insurance Use of un-prescribed meds (Rx brought from Mongolia and sold here)								Life expectancy gap of 11.6 years. North Chicago = 76.1 Kenilworth = 87.7	
SECTION E: OTHER CONCERNS/SOCIAL DETERMINANTS OF HEALTH (Response options: Major Concern, Moderate Concern, Minor Concern, No Concern or Unsure)														
	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern	Major Concern	Moderate Concern		
Adequate/Affordable/ Safe Housing	100%	0%	100%	0%	88%	12%	92%	8%	63%	31%	42%	28%	Households spending more than 30% of income on housing > than EH & IL	
Adequate Employment Opportunities	70%	30%	80%	20%	100%	0%	100%	0%	36%	43%	33%	32%		
Child Abuse	84%	16%	27%	73%	13%	75%	58%	42%	36%	38%	46%	25%		
Community Violence	64%	46%	70%	30%	0%	38%	83%	17%	41%	36%	51%	25%		
Domestic Violence	92%	8%	10%	90%	0%	63%	92%	8%	46%	36%	46%	26%		
Elder Abuse	46%	64%	33%	67%	0%	0%	100%	0%	17%	58%	38%	29%		
Food Insecurity (ability to access healthy food)	67%	33%	73%	33%	0%	25%	0%	67%	50%	36%	38%	30%	Food insecurity > than EH & IL.	
Homelessness	75%	25%	92%	8%	0%	13%	92%	8%	50%	38%	43%	27%		

	Focus Group EV: Second Baptist Church (English)		Focus Group SK: Niles TWP Food Pantry (English)		Focus Group GB: Northbrook Public Library (Mongolian)		Focus Group HP: Roberti Care (Spanish)		Survey Key Informant		Survey Broad Community		Secondary Data Metopio/Claritas	Ranking 1-5 (5 Is The Greatest Need)
SECTION E: OTHER CONCERNS/SOCIAL DETERMINANTS OF HEALTH CONTINUED (Response options: Major Concern, Moderate Concern, Minor Concern, No Concern or Unsure)															
	Major Concern	**Moderate Concern**	**Major Concern**	**Moderate Concern**	**Major Concern**	**Moderate Concern**	**Major Concern**	**Moderate Concern**	**Major Concern**	**Moderate Concern**	**Major Concern**	**Moderate Concern**		
Infant/Child Health	0%	92%	22%	78%	0%	0%	25%	17%	36%	38%	37%	29%		
Older Adults Ability to Age in Place (Stay in home)	62%	38%	58%	42%	13%	75%	92%	8%	40%	45%	43%	33%	Senor population to grow by 11.2% in next 5 years.	
Racism/Other Discrimination	85%	15%	75%	25%	88%	12%	83%	17%	49%	26%	42%	27%	Black/AA population expected to grow 10% and Hispanic/Latino expected to growt by 9% in 5 years	
Teen Births	40%	60%	30%	70%	0%	25%	100%	0%	11%	32%	16%	30%		
Notes on Other:	Access to guns, police interactions, cultural acceptance, religious acceptance and diversity. Access to green space/parks. Concern about financial instability. Some concern about lead exposure. Concerned about social isolation/loneliness				Language barrier Lack of Financial Resources. Some concern about lead exposure. Some concern about social isolation/loneliness.		Drugs in schools Bullying Social media challenges that can be fatal Poor gun control				Concern about financial instability. Some concern about social isolation/ loneliness.			
MOST SIGNIFICANT HEALTH CONCERN	1. Access to Care 2. Mental Health 3. Obesity		1. Access to Care 2. Lack of Financial Resources 3. Affordable Healthcare		1. Insurance/Lack of 2. Language 3. Access to Care 3. Screenings		1. Gun Control/Violence 2. Drugs/Alcohol 3. Teen Pregnancy 4. Access to Care 5. Abuse (Child/ Elder/Domestic)		1. Mental Health 2. Access to Care 3. Affordable Housing 4. Lack of Ins. & Financial Res. 5. Language		1. Mental Health 2. Affordable Healthcare (cost, lack of insurance) 3. Obesity 4. Violence 5. Shortage of PCP & Specialists			(Multidisciplinary Committee List Your Top Concern)

Participant Demographics/Information

	Focus Group EV: Second Baptist Church (English) 12 Participants	Focus Group SK: Niles TWP Food Pantry (English) 12 Participants	Focus Group GB: Northbrook Public Library (Mongolian) 8 Participants	Focus Group HP: Roberti Care (Spanish) 12 Participants	Survey Key Informant 104 Participants	Survey Broad Community 4,956 English Participants 25 Spanish Participants
	Age 100% 70-80+ **Gender:** 30% Male 70% Female **Race:** 100% Black/African American **Primary language spoken in home:** 100% English **Insurance Status:** 70% Medicare 30% Private **Annual Household Income:** 16% $45,001-$60,000 84% $60,000 or more **Highest Level of Education:** 19% College 1-3 years (or Tech School) 45% Bachelor's Degree (College Grad) 36% Postgraduate Degree (Masters, Doctors)	**Age** 33% 25-34 9% 35-44 9% 50-60 33% 60-70 16% 70-80 **Gender:** 58% Male 42% Female **Race:** 34% White 25% Black/African American 25% Asian 8% Hispanic/Latino 8% Other **Primary language spoken in home:** 76% English 8% Spanish 8% Urdu 8% Assyrian **Insurance Status:** 75% Medicaid 8% Medicare 17% NA **Annual Household Income:** 59% $0-$15,000 25% $15,001-$30,000 8% $30,001- $45,000 8% Not Available	**Age** 0% 18-24 12% 25-34 88% 35-44 0% 45-54 **Gender:** 100% Female **Race:** 100% Mongolian/Asian **Primary language spoken in home:** 100% Mongolian **Insurance Status:** 63% Uninsured 12% Medicaid 25% Private **Annual Household Income:** 25% $0-$15,000 0% $15,001-$30,000 38% $30,001- $45,000 25% $45,001-$60,000 12% $60,000 or more	**Age** 17% 18-24 25% 25-34 33% 35-44 8% 45-54 8% 60-70 8% 70-80 **Gender:** 100% Female **Race:** 100% Hispanic/Latino **Primary language spoken in home:** 100% Spanish **Insurance Status:** 25% Uninsured 50% Medicaid 17% Medicare 25% Private Insurance **Annual Household Income:** 67% $0-$15,000 25% $15,001-$30,000 0% $30,001- $45,000 8% $45,001-$60,000 0% $60,000 or more	**Age** 0% 18-24 3% 25-34 21% 35-44 35% 45-54 21% 55-64 12% 65-75 1% 75+ 8% Prefer Not to Answer **Race/Ethnicity** 55% White 7% African American/Black 0% American Indian or Alaskan Native 7% Asian/Pacific Islander 14% Latino/Hispanic 2% Middle Eastern/Arab Am 5% Two or More 1% Another 9% Prefer Not to Answer **Profile/Position:** 13% Community/Bus Leaders 8% Elected Official 9% Physician 21% Health Administrator/ Health Professional 13% Other Health Provider 21% Social Service Rep 1% Public Health Expert 4% Faith Based Leader 11% Other	**Age** 1% 18-24 3% 25-34 7% 35-44 10% 45-54 18% 55-64 33% 65-74 24% 75+ 4% Prefer Not to Answer **Gender:** 64% Female 32% Male 3% Prefer Not to Answer 1% Another **Race/Ethnicity:** 79% White 3% African American/Black 0% American Indian or Alaskan Native 5% Asian/Pacific Islander 3% Latino/Hispanic 2% Two or More 1% Another 6% Prefer Not to Answer **Insurance Status:** 39% Private/commercial 43% Medicare 2% Medicaid 3% Medicare/Medicaid 2% ACA Market Place 8% Other 3% Prefer Not to Answer

	Focus Group EV: Second Baptist Church (English) 12 Participants	Focus Group SK: Niles TWP Food Pantry (English) 12 Participants	Focus Group GB: Northbrook Public Library (Mongolian) 8 Participants	Focus Group HP: Roberti Care (Spanish) 12 Participants	Survey Key Informant 104 Participants	Survey Broad Community 4,956 English Participants 25 Spanish Participants
		Highest Level of Education: 0% Never attended school, Kindergarten only 0% Grades 1-8 (Elementary) 8% Grades 9-11 (Some HS) 17% Grades 12 or GED (HS Grad) 50% College 1-3 years (or Tech School) 25% Bachelor's Degree (College Grad) 0% Postgraduate Degree (Masters, Doctors)	**Highest Level of Education:** 0% Never attended school, Kindergarten only 0% Grades 1-8 (Elementary) 0% Grades 9-11 (Some HS) 12% Grades 12 or GED (HS Grad) 0% College 1-3 years (or Tech School) 63% Bachelor's Degree 25% Postgraduate Degree (Masters, Doctors)	**Highest Level of Education:** 8% Never attended school, Kindergarten only 25% Grades 1-8 (Elementary) 17% Grades 9-11 (Some HS) 25% Grades 12 or GED (HS Grad) 25% College 1-3 years (or Tech School) 0% Bachelor's Degree (College Grad) 0% Postgraduate Degree (Masters, Doctors)	**How long in current position:** 4% less than one year 34% 1-5 years 25% 6-10 years 15% 11-15 years 22% 16 years or more 93% that work with vulnerable, populations (low-income, immigrants, elderly or individuals with disabilities)	**Sexual Orientation:** 90% Straight/Heterosexual 2% Gay or lesbian 1% Bisexual 5% Prefer Not to Answer **Annual Household Income:** 1% Less than $10,000 2% $10,000- $19,999 5% $20,000-$39,999 8% $40,000-$59,999 8% $60,000-$79,999 9% $80,000=$99,000 22% $100,00-$199,999 13% Over $200,000 32% Prefer Not to Answer **Highest Level of Education:** 0% Never attended school, Kindergarten only 0% Grades 1-8 (Elementary) 0% Grades 9-11 (Some HS) 4% Grades 12 or GED (HS Grad) 12% College 1-3 years (or Tech School) 32% Bachelor's Degree (College Grad) 75% Postgraduate Degree (Masters, Doctors)

Focus Group EV: Second Baptist Church (English) 12 Participants	Focus Group SK: Niles TWP Food Pantry (English) 12 Participants	Focus Group GB: Northbrook Public Library (Mongolian) 8 Participants	Focus Group HP: Roberti Care (Spanish) 12 Participants	Survey Key Informant 104 Participants	Survey Broad Community 4,956 English Participants 25 Spanish Participants
					Other: **76% Self-reported physical health status: (Excellent /Good)** **85% Self-reported mental health (Excellent/Good)** **69% Understanding of health education/prevention- Very Confident** **95% Have a primary care provider** **61% Have dental insurance** **20% Have disabled person in household**

PLEASE LEAVE ANY COMMENTS/SUGGESTIONS YOU HAVE ABOUT THE CHNA PRIORITIZATION PROCESS:

Name:

Department Name:

Department/Title:

Previous CHNA Impact

NorthShore Hospitals
(Evanston, Glenbrook, Highland Park, Skokie)

Priority: Access to Health Services

Strategy #1: Expand efforts to identify and respond to social determinants of health (SDOH), such as medication, transportation, housing.

On track Success · Neutral · Behind

Initiative	Progress/Highlights	Overall Outcome
Implement, expand SDOH screening referral tool within CHC, ETHS Health Center, medical group practices, and EDs.*	**2022 (stub year):** Began pilot using standardized questions in EPIC **2023:** Completed 37,200 screenings within ambulatory setting – 5,170 screened as med-high risk **2024 (to date):** Inpatient SDOH screening live, SDOH committee seated, preparing to implement North Carolina SDOH screening tool across medical group and affiliates	★
Continue to develop capacity at CHC to better service uninsured and underinsured.* (Evanston Hospital)	**2022 (stub year):** Expanded capacity for sick day visits **2023:** Primary and specialty care provided to 3,164 patients at 12,816 visits, volunteers escorted CHC patients to lab/radiology and other appointments **2024 (to date):** Full time SW position filled, CHW hired to support positive SDOH screeners and connect to resources, expansion of free vaccine offerings	★
Explore ways to reduce transportation cost barrier.*	**2022 (stub year):** Not started **2023:** Launched pilot survey on transportation barriers for CHC patients **2024 (to date):** Providing parking garage vouchers for CHC patients in need; exploring other ways to address barrier; Lyft and taxi vouchers also available for clients identified with transportation needs	★
Educate NorthShore medical providers on services available at CHC and develop collateral to support navigation for underresourced.* (Evanston Hospital)	**2022 (stub year):** Not started **2023:** Met with Marketing to develop internal resource for navigation-paused due to new system name rollout **2024 (to date):** Internal website developed for CHC NorthShore Community Health Center	●
Explore opportunities to participate in community health fairs with CHC team based on insights from SDOH screening.* (Evanston Hospital)	**2022 (stub year):** Met with CHC team to discuss bandwidth and types of opportunities **2023:** CHC team engaged in several local community events and fairs to educate **2024 (to date):** Staffing limitations for community event participation	●

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* denotes initiative with health equity integration

Priority: Access to Health Services

Strategy #2: Explore ways to enhance access to services and/or partnerships via NorthShore or other community organizations.

⭐ On track Success   🟡 Neutral   🔴 Behind

Initiative	Progress/Highlights	Overall Outcome
Explore opportunity to expand school-based health center.*	**2022 (stub year):** Continued to fund and provide services at Evanston Township High School health clinic **2023:** Additional staff (1 MD, 3 APP) added to support volume increases (nearly 900 students made 2,836 visits); ETHS Health Center exploring partnership with Advocate via Chicago Children's Health Alliance to support migrant children **2024 (to date):** Opioid awareness presentations, reproductive health education	⭐
Partner with community organizations (including FQHCs and/or mobile medical providers) that serve underserved communities.*	**2022 (stub year):** Selected 3 local FQHCs and 1 mobile medical provider as part of Community Investment Fund to support access to health services for underserved communities **2023:** Primary and specialty care provided to 3,164 patients at 12,816 visits, volunteers escorted CHC patients to lab/radiology and other appointments **2024 (to date):** Full time SW position filled, CHW hired to support positive SDOH screeners and connect to resources, expansion of free vaccine offerings	⭐
Continue to partner with Erie Evanston/Skokie to provide specialty medical care services.* (Evanston and Skokie Hospitals)	**2022 (stub year):** Continued partnership with Erie to provide specialty medical care **2023:** 2,845 Erie Evanston/Skokie Health Center clients received specialty medical care services **2024 (to date):** Continuing to provide specialty medical care to Erie clients	⭐

* denotes initiative with health equity integration

Priority: Access to Health Services
Strategy #3: Increase the members in the community that have a medical home.

★	●	●
On track Success	Neutral	Behind

Initiative	Progress/Highlights	Overall Outcome
Build and expand Health Equity Community Liaison program to offer navigation and support for underrepresented and/or under-resourced individuals.*	**2022 (stub year):** Hired Community Health Equity Liaison to conduct outreach to patients, support navigation to resources, explore access barriers and connect patients to preventive screenings **2023:** Continued work by Community Health Equity Liaison to conduct outreach, document barriers and support navigation; initiated development of Community Health Worker Program for 2024 with expanded staffing; hired new Health Equity Program Managers to oversee CHW program **2024 (to date):** Staff hired as part of system-wide CHW Program within Health Equity team	★
Explore ways to better connect individuals to a primary care physician/medical home, such as via collaborative public awareness campaign or other outreach tactics.*	**2022 (stub year):** Not started **2023:** Preliminary research to understand current encounters (ED) without medical home; additionally through Community Investment Fund (CIF), supported YWCA Metropolitan Chicago focused on outreach, education and connections to primary care physicians/medical homes in Lake County **2024 (to date):** Through CIF awards, provided additional support to YWCA Metropolitan Chicago and new support for Equal Hope, both focused on outreach, education and connections to primary care physicians/medical homes in Lake County	●

* denotes initiative with health equity integration

Priority: Access to Health Services
Strategy #4: Enhance partnerships with local community organizations addressing access to care.

⭐ On track Success   🟡 Neutral   🔴 Behind

Initiative	Progress/Highlights	Overall Outcome
Provide funding through NorthShore's Community Investment Fund (CIF) to help local organizations build capacity and increase impact.*	**2022 (stub year):** Developed and launched Community Investment Fund **2023:** Supported and engaged with CIF partnerships to address access to care, including but not limited to 62% increase in mobile screening outreach through Rosalind Franklin University's Community Care Connection, cancer preventive screening education, access to primary care physicians and outreach to 2,600+ community members through the YWCA of Metropolitan Chicago (2023 and 2024), and culturally sensitive primary care access through Fenix Family Health Center **2024 (to date):** Supported new and continuing CIF partnerships, including launch of medical respite program pilot through Connections for the Homeless, connections to free breast and cervical cancer screenings, medical home navigation through Equal Hope and opening of family health practice through Midwest Refuah	⭐

* denotes initiative with health equity integration

Priority: Mental Health
Strategy #1: Build community's capacity to understand and respond to mental health challenges and emergencies.

★ On track Success   ● Neutral   ● Behind

Initiative	Progress/Highlights	Overall Outcome
Collaborate with partners to train community in Mental Health First Aid (MHFA).	**2022 (stub year):** Continued and expanded partnership with Josselyn to provide 8-hr MHFA responder trainings **2023:** Completed 24 MHFA responder sessions with 291 attendees **2024 (to date):** Completed 10 MHFA responder sessions with 129 attendees	★
Collaborate with organizations to provide MHFA instructor trainings, focused on underrepresented/under-resourced populations.*	**2022 (stub year):** Continued and expanded partnership with Josselyn to provide 40-hr instructor training for MHFA; 11 MHFA instructors trained **2023:** Supported training of 5 MHFA instructors and collaborated with Josselyn to develop wraparound support for instructor cohort; navigated challenges of instructors to commit to host 3 annual responder trainings as well as identifying Spanish-speaking instructors; rising interest from school systems, libraries, community centers **2024 (to date):** 3 additional MHFA instructors expected to be trained by end of 2024, including one additional bilingual (English/Spanish) instructor	★
Partner with MHFA instructors to provide MHFA responder sessions in NorthShore's service area with a focus on underserved and communities of color.*	**2022 (stub year):** Discussed opportunities with Josselyn to target specific communities in need **2023:** Supported responder sessions in English and Spanish; completed sessions in Evanston, Skokie, Des Plaines, Glenview, North Chicago, Waukegan, Libertyville, Vernon Hills and Chicago **2024 (to date):** Completed sessions in Chicago, Skokie, Palatine, Waukegan, Libertyville and Vernon Hills	★
Partner with organizations serving ESL community members to develop mental health information sessions that address and destigmatize mental health issues.*	**2022 (stub year):** Not started **2023:** Unable to discuss and develop curriculum due to limited bandwidth; pivoted to mental health education and awareness via CIF partnerships **2024 (to date):** Unable to explore or develop curriculum due to limited bandwidth; continue to support CIF partners on education sessions to destigmatize mental health issues	●

* denotes initiative with health equity integration

Priority: Mental Health
Strategy #2: Expand awareness and access to mental health resources in the community.

⭐ On track Success   🟡 Neutral   🔴 Behind

Initiative	Progress/Highlights	Overall Outcome
Expand access to mental health services at Evanston Township High School (ETHS) with additional therapy and medication management clinic services.*	**2022 (stub year):** Integrated LCSW on staff at ETHS Monday – Friday along with psychiatrist/fellow to provide mental health services **2023:** Positive feedback from parents and students re: enhanced wrap around services to support mental health and counseling; decreased barrier to mental health care by offering services on site; 166 ETHS students utilized mental health services across 732 visits **2024 (to date):** 87 ETHS students utilizing mental health services across 348 visits; supported 2-day suicide screening event for freshmen to provide psychosocial education and prevention (838 students screened, 125 students required further evaluation); co-facilitation of weekly support group for persons of forced migration by ETHS Health Center Social Worker and ETHS Social Service and World Languages dept	⭐
Evaluate NorthShore.org for ease of access for mental health resources and language around stigma.	**2022 (stub year):** Community Checkup video series included some mental health features **2023:** On hold due to limited bandwidth and new website development **2024 (to date):** Alignment and sharing of mental health resources (webinars, newsletters) continues between NorthShore and Linden Oaks	🟡

* denotes initiative with health equity integration

Priority: Mental Health
Strategy #3: Explore programs to reduce stigma surrounding mental health.

★ On Track Success   🟡 Neutral   🔴 Behind

Initiative	Progress/Highlights	Overall Outcome
Explore providing education and training in middle and high schools.	**2022 (stub year):** Provided funding to Glenbrook High School District 225 to support mental health services for students with limited resources **2023:** Supported local nonprofits including Erasing the Distance to educate students about mental health awareness and stigma; explored distribution of Linden Oaks newsletter as resource for mental health professionals; investigated and dialogued with local school administrators, social service organizations and hospital staff to understand current level of mental and emotional support for students. Research determined that mental health education is actively taking place at local school districts and is not a current need for NorthShore to address. NorthShore continued to provide funding to Glenbrook High School District 225 to support mental health services for students with limited resources during the 2023-2024 academic year **2024 (to date):** Supported local nonprofits including Erasing the Distance to educate students about mental health awareness and stigma; supported the Signs of Suicide 2-day screening event for Evanston Township High School freshmen; exploring collaboration with Glenbrook HS District 225 to provide therapeutic services in the high school's health center with psychiatrist/fellow to provide mental health services	★
Explore marketing strategies (including social media or via other channels) to raise awareness and destigmatize mental health for youth and adults.	**2022 (stub year):** Teen Mental Health & Wellbeing video posted on northshore.org with tips for talking with kids, warning signs and mental health issues, in partnership with Glenbrook District 225 **2023:** Promoted monthly parent and teen mental health webinar series with Linden Oaks staff; "Healthy Driven" ABC segment promoted mental health education/awareness for community **2024 (to date):** Promoted monthly parent and teen mental health webinar series with Linden Oaks staff; Collaborated with Park District of Highland Park for Mental Health Awareness Month Video on Mental & Emotional Health; working with Fox32 News to create a segment on mental health impacts of social media on teens; CME program supported continuing education opportunities to advance clinicians' understanding of behavioral health issues	★

* denotes initiative with health equity integration

Priority: Mental Health
Strategy #4: Enhance partnerships with local community organizations addressing mental health.
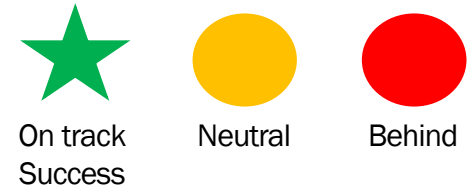
★ On track
Success

● Neutral

● Behind

Initiative	Progress/Highlights	Overall Outcome
Provide funding through NorthShore's Community Investment Fund (CIF) to help local organizations build capacity and increase impact.*	**2022 (stub year):** Developed and launched Community Investment Fund **2023:** Supported and engaged with CIF partnerships to address mental health, including but not limited to behavioral health and education to more than 9,000 community members via Highwood Library & Community Center, new building identified and purchased for Josselyn Waukegan site and soft launch of substance use disorder "Second Chances" program with PEER Services and TASC for individuals in justice system at Skokie courthouse **2024 (to date):** Supported new and continuing CIF partnerships, including 26-week specialized behavioral staff training for Howard Brown Health, crisis response vehicles for Kenneth Young Center and Shelter, Inc., an expansion of YWCA Metropolitan Chicago services to include mental health support group sessions, and an accessible mobile unit to promote awareness of mental health services and resources via Turning Point	★

* denotes initiative with health equity integration

Priority: Chronic Health Conditions
Strategy #1: Address high blood pressure and diabetes through targeted interventions and outreach.

On track Success	Neutral	Behind
⭐ (green star)	🟡 (yellow circle)	🔴 (red circle)

Initiative	Progress/Highlights	Overall Outcome
Utilize lens of equity tool to identify health disparities related to high blood pressure and diabetes. Target health screenings to populations identified through lens of equity tool.*	**2022 (stub year):** Identified disparities and metrics to track **2023:** Targeted screenings to populations with disparities – achieved overall A1c control of 74%, overall BP control of 74% and overall BP control within African American population of 67% (within medical group) **2024 (to date):** New Health Equity Care Transformation Managers are supporting the HTN System Quality Collaborative in closing disparity gap for African American population	⭐ (green star)
Direct navigation to a medical home for screened individuals in need of a primary care provider based on SDOH screening.*	**2022 (stub year):** Not started **2023:** Began dialogue around understanding current encounters without medical home **2024 (to date):** Continuing dialogue around understanding current encounters without medical home needing provider	🟡 (yellow circle)
Increase efforts around education for patients and providers and improve available data to help inform improvements efforts, inclusive of all patients.*	**2022 (stub year):** Explored data available and improvement efforts, including REAL data improvement initiative – beginning with baseline of 21.5% for other/declined/unknown category for race/ethnicity **2023:** Engaged in REAL data improvement initiative, with an improvement target of 18.2% and a successful end of year result of 17.0% for other/declined/unknown category for race/ethnicity **2024 (to date):** Socializing HTN video from the focus groups with AA population through various physician forums and quality committees to inform improvement efforts; continuing improvement efforts on REAL data collection – target of 13% by end of 2024	⭐ (green star)
Dialogue about additional improvements with multidisciplinary leaders via system collaborative and weekly multidisciplinary meetings.	**2022 (stub year):** Monthly multidisciplinary forums via existing ambulatory quality structure provided space for continued dialogue on health equity; launched Diabetes Collaborative and continued progress of HTN system quality collaboratives – phase II focus area on health equity with opportunities identified via Lens of Equity tool **2023:** Ongoing meetings with system collaboratives; creation of HTN Equity Subcommittee **2024 (to date):** Partnership with consultant to gain insights into the African American (AA) patient population through focus groups along with production of a HTN video from the focus groups with AA population and socializing through various physician forums and quality committees; developing systemwide blood pressure toolkit for education and community outreach	⭐ (green star)

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* denotes initiative with health equity integration

Priority: Chronic Health Conditions
Strategy #2: Enhance partnerships with local community organizations addressing chronic health conditions.

On track
Success

Neutral

Behind

Initiative	Progress/Highlights	Overall Outcome
Improve partnerships within underserved communities re: breast cancer screening rates.*	**2022 (stub year):** Initiated Breast Cancer Outreach Task Force to focus efforts around improving breast cancer screening rates and local partnerships **2023:** Engaged in dialogue with local organizations supporting underserved communities to understand barriers to breast cancer screening and access; supported breast cancer awareness and memorial event in Lake County with key note speaker and navigation **2024 (to date):** Discontinued Breast Cancer Task Force – rolling into continued operations due to positive screening outcomes	⭐
Provide funding through NorthShore's Community Investment Fund (CIF) to help local organizations build capacity and increase impact.*	**2022 (stub year):** Developed and launched Community Investment Fund **2023:** Supported and engaged with CIF partnerships to address access to care, including but not limited to 62% increase in mobile screening outreach through Rosalind Franklin University's Community Care Connection, cancer preventive screening education and outreach to 2,600+ community members through the YWCA of Metropolitan Chicago, and culturally sensitive primary care access through Fenix Family Health Center **2024 (to date):** Supported new and continuing CIF partnerships, including launch of medical respite program pilot through Connections for the Homeless, free breast and cervical cancer screenings, medical home navigation through Equal Hope and opening of family health practice through Midwest Refuah	⭐

* denotes initiative with health equity integration

Priority: Chronic Health Conditions
Strategy #3: Improve preventative cancer screening rates for breast, cervical and colorectal cancer.

On track
Success

Neutral

Behind

Initiative	Progress/Highlights	Overall Outcome
Target outreach to patients overdue for preventive screenings (increase access to screening appts; increase collaboration with affiliates).	**2022 (stub year):** Met breast cancer screening goal; cancer screenings system collaborative launched to help identify health equity opportunities within patient population **2023:** Surpassed breast cancer screening health equity goal **2024 (to date):** Opioid awareness presentations, reproductive health education	⭐
Use Lens of Equity tool to better understand screening rate disparities, for example focused within lower median family income (MFI) communities.*	**2022 (stub year):** Initiated understanding of lens of equity tool launch **2023:** Initiated discovery phase to understand gaps and trends tied to cancer screening disparities using lens of equity tool; closed the disparity gap in breast screening rates of low-MFI patients (in medical group) compared to overall population **2024 (to date):** Examining top identified barriers to determine solutions aimed at reducing; developing actions plans to promote equitable access to screening and diagnostic mammograms	⭐
Build and expand Health Equity Community Liaison program to offer navigation and support for underrepresented and/or under-resourced individuals overdue for specific cancer screenings.*	**2022 (stub year):** Hired Community Health Equity Liaison (CHEL) to support patient navigation, outreach and education **2023:** Completed more than 1,600 patient contacts by CHEL to understand barriers and support navigation, education and outreach; partnered with Lake County community to better understand barriers to access **2024 (to date):** Rolling out a Community Health Worker (CHW) Program to further advance health equity priorities through patient navigation and community outreach/engagement; two CHWs to be dedicated to breast cancer outreach	⭐

* denotes initiative with health equity integration